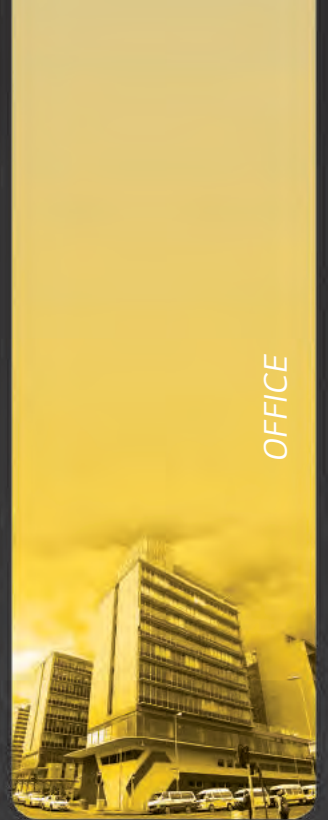




HOSPITALITY



COMMERCIAL



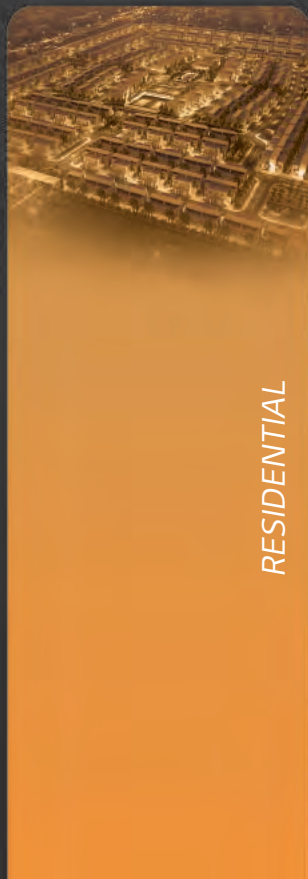
OFFICE

MULTI VTM

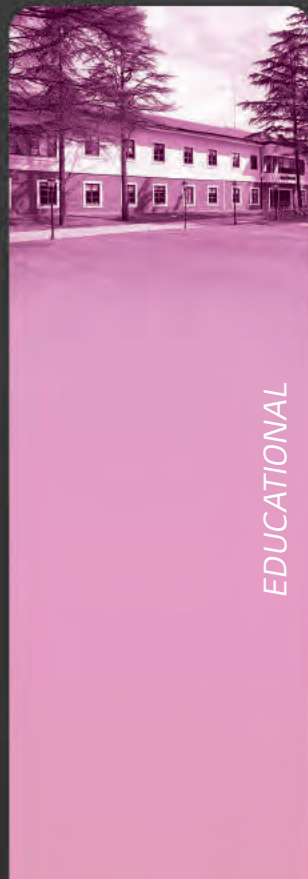
REFERENCE SITE

C A T A L O G U E

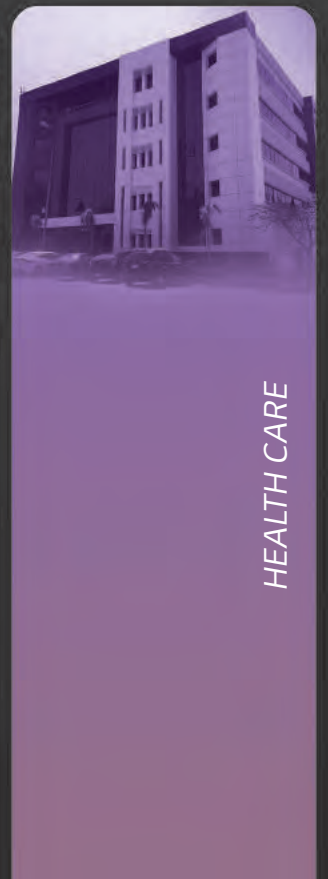
MIDDLE EAST & AFRICA



RESIDENTIAL



EDUCATIONAL



HEALTH CARE

GLOBAL PRODUCTION CENTER



* LG Air Solution production sites

The LG Electronics Air Solution Business Unit is a provider of total HVAC and energy solution. The company offers a broad portfolio of air conditioner products that are compatible with any building anywhere, including residences, skyscrapers, factories, conference and concert halls. As a true total HVAC and energy solution provider, LG also supplies even the largest buildings and industrial facilities with central air conditioning systems such as chillers and efficient control solutions. The history of the business unit goes back to 1968, when LG (then called GoldStar) rolled out Korea's first residential air conditioner. As the company first began making chillers for large commercial buildings in 1970, the commercial air conditioning business has grown exponentially, especially within the last 20 years. In 2008, LG sold its 100 millionth

air conditioning unit, becoming the first company in the industry to reach that significant milestone. The success of LG air conditioners has allowed the company to become one of the major players in the highly competitive HVAC industry. By enhancing the industry's B2B infrastructure and finding further solutions for the HVAC sector, LG has risen to become a total HVAC solutions specialist. The company has steadily increased its sales and market share by introducing energy efficient and reliable HVAC solutions and actively pursuing new opportunities wherever they arise. This sustained, excellent performance is built on a solid foundation of global R&D and advanced manufacturing capabilities.

INFRASTRUCTURE IN MIDDLE EAST & AFRICA



- MEA B2B Regional Head Office
- Production Site : 2
- Sales Office : 18
- Academy : 18

LOCATION & ADDRESSES

Subsidiary	Address
MEA RHQ	LG Electronics MEA AE RHQ 34th Floor, Shatha Tower, Media City, P.O. Box 502535, Dubai, U.A.E. Phone: +971 4 279 9222
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Levant	LG Electronics Levant-Jordan Abdali Project, Rafiq Hariri Avenue, The Boulevard, The Central Square, 5th Floor, P.O. Box 930254, Amman 11193, Jordan. Phone: +962 6 565 2861
Iran	LG Electronics Tehran Liaison Office 1st Floor, No. 37, East Attefi Alley, Africa (Jordan) Blvd, Postal Code: 1917794995. Phone: +98 21 2620 5940
Saudi Arabia	LG Electronics KSA 3355 Sarist - Al Khalidiyah dist., Jeddah 101 Building, 5th Floor, P.O. Box 10876, Kingdom of Saudi Arabia Phone: +966 2 6166627
Turkey	LG Electronics Ticaret A.Ş. Kapitanpaşa Mah. Piyalepaşa Bulvarı No: 73 Ortadoğu Plaza Kat: 7 34384 Okmeydanı, Şişli İstanbul Phone: +90 212 314 52 52
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	LG Electronics Africa Logistics FZE (Sudan) Amarat 15th Street, Central Building Khartoum - Sudan, P.O. Box 1220 Phone: +249 183483304/5
Egypt	LG Electronics Egypt E5 Services Zone, First Aggregation, Moustafa Kamel Axis, From Cairo-Suez Highway, New Cairo City, Cairo, Zip Code: 11865 Phone: +20 2 26131050/54
Morocco	LG Electronics Morocco Zenith Millennium, Immeuble no 3 et 4, 5eme etage - Lotissement A TTAOUFI Sidi Maarouf - Casablanca - Maroc Phone: +212 522 97 32 32
West Africa	LG Electronics West Africa (Nigeria) 1st Floor, Left Wing CBC Towers, Off Abimbola Way Adjacent, Adjacent Ebano Super Market, Lekki Phase 1, Lekki, Lagos, Nigeria Phone: +234 1 793 6511
	LG Electronics West Africa (Senegal) Regus, Azur 15 Building, 12, Bd Djily Mbaye, Le Plateau, BP: 50 555, Dakar, Senegal Phone: +24 80 7119 0600
	LG Electronics West Africa (Ivory Coast) Amarory Zone 4C, Rue Pierre & Marie Curie - Adibjan Immeuble Continental Residence, 2e Etage, P.O. Box 01 BP 8713, Abidjan 01 Phone: +225 2 022 5886
Tunisia	LG Electronics Tunisia Immeuble LYS, 3eme Etage, Les Jardins du Lac, Les Berges du Lac 2, 1053 Tunis, Tunisia Phone: +216 71 197 877
Algeria	LG Electronics Algeria Sarl. 98, Rue Mohamed Boudiaf, Chéraga, Algiers Phone: +213 21 37 5050

LETTER FROM MEA HVAC DEPARTMENT SENIOR DIRECTOR

On January 2016, LG Air Conditioning in MEA undertook an organizational change, adjusting its business portfolio for tomorrow's challenging environment. In order to allow the employees to be in close communication with the project stakeholders in Middle East and Africa that will help us to go beyond the bounds of B2C and reinforce B2B business territory in the growing commercial market, we have LG local offices located in almost every major country in Middle East and Africa and LG-certified distribution channels with installation capabilities in all of the countries.

Our diversified product portfolio has been further expanded to cover the various requirements of customers. Automatic Voltage Stabilization (AVS) units are provided in the regions where overcoming frequent voltage fluctuations is necessary. For other cases, powerful air conditioners are equipped with plasma filters and energy efficient Fresh Air Solutions for healthcare applications.

LG R&D is consistently working on solutions that will satisfy consumers' needs, and that is why we are transforming the era of constant compressors with the All Inverter technology which eventually brings a revolutionary change in energy savings. Considering the harsh coastal environment, LG also came up with its newly developed corrosion resistance series which is accredited by UL (Underwriter Laboratories). LG's 5th Generation VRF technology is the result of our dedication to address customer needs and our insight to provide the best comfort level to our customers.

Our vision is to widely extend company value chains from a product manufacturer all the way to a complete solution provider with its flexible and customized products that not only provide comfortable environment to the end users, but also allow the facility management to maximize the energy saving by using LG centralized control system and its superior integration solution with 3rd party BMS and Home Automation. With the differentiated engineering solution, LG and its certified academy trainings cooperate with the project team and technicians to help them with the heat load calculations, designing the appropriate system, commissioning and installation supports, overcoming technical issues and beyond using the most advanced software like LATS-Load, LATS-Revit, LATS-CAD, LATS-HVAC and LGMV.

LG Electronics Air Solution Business Unit is making continuous efforts to protect our environment and to raise the quality of life which is truly reflected in this reference catalogue. I hope the purpose of making this catalogue clearly addresses and answers your curiosity in understanding what LG Air Conditioners is all about and how its diversified air solutions cater to consumers' various needs.

Yours sincerely,

Alex Heo
MEA HVAC Department Senior Director

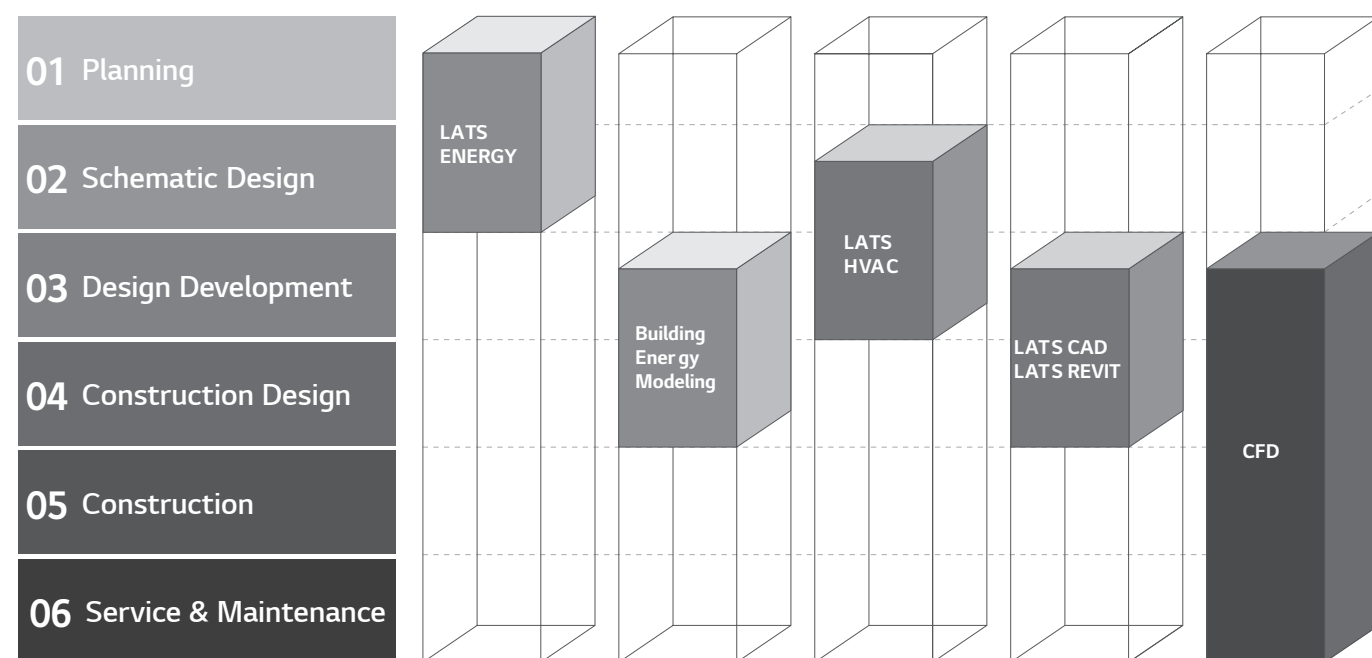
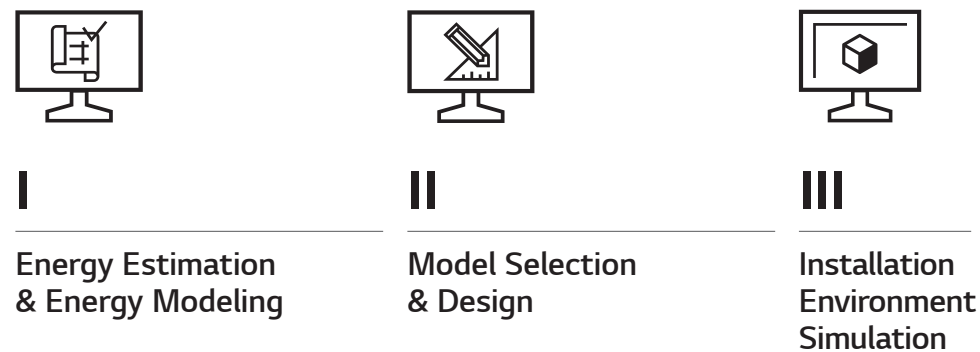


ENGINEERING CAPABILITY

From planning to service & maintenance and then to reconstruction, an architectural project goes along many stages from the beginning to the end of its lifecycle. Along those stages, various engineering tools are applied to solve the diverse issues happening in each stage, with the most optimal solution possible. Due to the usage of such tools, buildings are effectively designed, built, supervised, and maintained throughout the lifecycle.

Dedicated to provide the best HVAC engineering support, LG Electronics Air-Solution Business Unit offers several engineering tools and solutions focused on HVAC, during the overall lifecycle of a building, related to the three categories: I. Draft Energy Estimation & Energy Modeling, II. Model Selection & Design, and III. Installation Environment Simulation. Among them, the LATS* Program series has been developed to offer the best and the most optimized tool for LG HVAC systems, providing our customers a faster, easier, and a more accurate way in everyday duties of Model-selection, Draft Energy Estimation & Designing, and many more.

* LATS : LG Air-conditioner Technical Solution



1 Draft Energy Estimation

LATS Energy

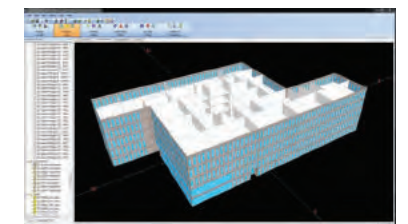
LATS Energy program is a draft energy estimation program, self-developed by LG. This program helps estimate the draft energy usage and analyzes the life cycle cost of LG VRF models during the early stage of a project.



2 Building Energy Modeling

eQuest, EnergyPro, Trace700 and More

These are certified commercial programs which assess the HVAC system efficiency and building's annual energy saving for building standard or certification like LEED. LG HQ supports these programs for the project stages of Design Development and Construction Design wherein the overall designing is finished.



3 Model Selection

LATS HVAC

LATS HVAC is an integrated model selection program of LG HVAC products, enabling an accurate and quick selection on the best model suitable to each sites. In addition to model selection, faster estimation on refrigerant piping diameter and additional refrigerant is possible, along with auto printing of reports.



4 Design

LATS CAD

LATS CAD enables faster and a more accurate design of LG HVAC products. Moreover, it offers not only designing, but also quotation and installation review in order to minimize problems during installation processes.

LATS Revit

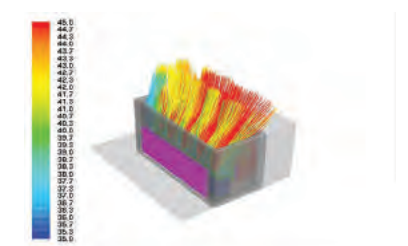
LATS REVIT is developed to make 3D designing of LG HVAC products easier than the previous program. It enables engineers to check 3D images from designing stage and prevents possible issues of the installation stage.



5 Installation Environment Simulation

CFD Analysis

CFD Analysis is applied in areas of estimating: indoor airflow and temperature distribution while operating VRF products, outdoor airflow distribution, and noise level. By running a simulation before construction, engineers estimate possible issues and find optimal solutions of malfunction that could occur after construction



10 Key Features of **MULTI V™** for **MIDDLE EAST & AFRICA**



1. High Energy Efficiency

LG MULTI V offers the world class energy efficiency with industry-leading technologies.



2. 55°C Operation

TUV certification proves the cooling capacity of MULTI V even in the high temperature.



3. Flexible Piping Length

110mtr. elevation allows flexible solution installation even at high rise buildings.



4. Auto Dust Removal

Smart outdoor unit cleans the condenser itself when dust starts accumulating.



5. Corrosion Resistant Heat Exchanger

LG MULTI V is a corrosion-resistant product with hydrophilic and epoxy coating.



6. Eurovent, TUV, ISO Certified

Internationally acknowledged technology accredited by prestigious universal standards.



7. Centralized Control Solution

Design flexibility guaranteed with MULTI V's inbuilt compatibility that allows integration and expandability as per user's requirement.



8. IAQ (Indoor Air Quality)

Standalone Fresh Air Solution creates healthy IAQ.



9. Intelligent Diagnosis

LGMV allows users to smartly analyze cycle operation details on their mobile thus diagnosing the issue instantly.



10. Quiet Operation

Low noise operation provides tranquil environment to help users concentrate on things they like.

MULTI V™

REFERENCE SITE CATALOGUE

CONTENT S

MIDDLE EAST **12-91**
AFRICA **92-185**





MIDDLE EAST

- I GULF
- I IRAN
- I TURKEY
- I LEVANT
- I SAUDI AR ABIA





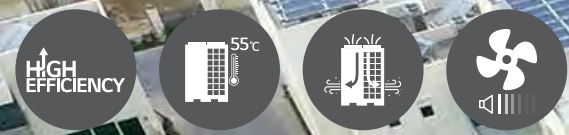
GULF

- Sustainable City
- Hyatt Place Hotel
- WASL Vita
- WASL District
- Etihad Water Front
- Book Oasis
- Dar Al Wasl
- Emirates Crew Accommodation
- The Polo Residence & Townhouse
- 504 Villas Al Wajbah
- Khwarizmi University



Sustainable City

Luxurious villas in Dubai



UAE

CHALLENGES

Sustainable City is the first private sustainable residential complex on a massive scale. The project consists of 500 villas, a residential apartment building, a mosque, and retail facilities. Diamond Developer intended to implement all sustainable features in the complex. AC being the highest consumer of power in villas (overall, 70% of the total electrical load), their key requirement was to select the most efficient unit especially for the part load operation condition. Diamond Developer inquired whether the AC units could be controlled and monitored from a smartphone.

SOLUTIONS

LG knew about the importance of this first ever "net zero energy building complex" in Dubai from the owner's perspective. Therefore, LG proposed the amazing solution with MULTI V IV with top figures on energy saving in the industry. LG highlighted the Auto Dust Removal feature that helps to deliver consistently high performance, even in the harsh dusty environment. At the same time, LG MULTI V's standard compatibility which allows users to control and monitor the units via a smartphone covered all the specifications registered in the project. After a careful evaluation of all major VRF manufacturers, Diamond Developer chose LG MULTI V IV.

BENEFITS

- Diamond Developer achieved the objective of making the first sustainable complex in the UAE with LG MULTI V IV - **Owner**
- Remarkable energy savings that have been proven to be the best in the industry - **End User**
- Consistent performance even in case of low maintenance scenarios - **End User, Facility Management**
- Smartphone control and monitoring - **End User**



Capacity
25,322kW / 7,200TR

MULTI V IV
Tropical
600 units

Mid
Static Ducted
3,600 units

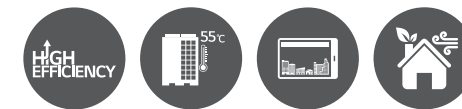
Fresh
Air DX-AHU
2 units

Wired Remote
Controller
3,602 controllers



HOSPITALITY

Hyatt Place Hotel



Business hotel in Dubai

CHALLENGES

Hyatt Place is a modern hotel for business travelers. Due to the refurbishment of the existing complex with an old chilled water system, the connected electrical load was limited and the operating expense was equally important to reduce the life cycle costs. The owner was seeking for a solution that would easily be integrated with the hotel management system required for control, monitoring, and observation of energy consumption of both individual rooms and the entire facility.

SOLUTIONS

LG did a feasibility study between Chiller and the VRF system which ended the client's quest for the best air-conditioning solution and he chose the VRF system. LG selected a highly energy-efficient MULTI V with the lowest connected electrical load of 1.2 KW/TR at 46°C. Moreover, by combining FAHU with the MULTI V condensing unit, the connected load and operating power input were optimized. LG's advanced control system allowed for an integration of the entire air-conditioning system, including fresh air units with hotel BMS.

BENEFITS

- AC electrical load could fit in the available electrical resource - **Contractor**
- Life cycle cost analysis results eliminated the owner's concern about reducing the operating expenses - **Owner**
- Easy integration with the hotel management system using LG's ACP BACnet device - **Facility Management**

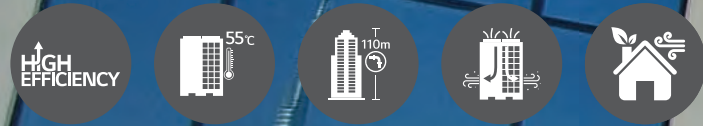
UAE



Capacity 2,321kW / 660TR	MULTI V III Tropical	Mid Static Ducted	Fresh Air DX-AHU	ACP BACnet
	19 units	330 units	1 unit	2 controllers

WASL Vita

Mixed use development in Dubai



UAE

CHALLENGES

WASL is one of the well-known developers specializing in establishing mixed-use development that consists of a supermarket, retail shop, and restaurants on the ground floor and apartments and a clubhouse on the first floor. With such diverse stores in place, each category of stores had different requirements. For example, the Carrefour Supermarket area required the installation of exposed ducted units, so their main concern was about the ESP and drain height. Other vegetable and food stores needed maintaining a certain low temperature of 16°C with 50% RH to ensure the freshness on the shelf products, without having to worry about continuous cooling. Furthermore, as the outdoor units were to be located right above and near the apartments, the tenants were anticipating low noise condensers.

SOLUTIONS

For similar projects, AHUs and FAHUs served by chillers are usually proposed by manufacturers. Therefore, it was challenging to convert to VRF unless energy saving and footprint reduction were simulated and lower noise level provided by MULTI V system was emphasized. While ducted units equipped with standard and powerful drain pumps are capable of pumping condensed water up to 750mm, MULTI V S was proposed in the apartments with noise level as low as 50dB(A) with an additional Night Silent Operation, reducing it further to 45dB(A) to create a peaceful environment for the tenants. Precise temperature and humidity preserved the food products. The automatic backup feature of the compressor and unit ensured continuous cooling which met the expectation of the client.

BENEFIT S

- Undisturbed operation due to redundancy in the units without having to setup other standby units - **Owner**
- Lower operating electrical cost by integrating MULTI V to FAHU/AHU in common areas - **Owner**
- Low noise operation that ensured a peaceful environment for the tenants - **End User**



Capacity 3,861kW / 1,100TR	MULTI V IV Tropical	Mid Static Duct ed	Fresh Air DX-AHU	Wired Remote Controller
	150 units	520 units	4 units	524 controllers

WASL District

Mixed use building in Dubai



UAE

CHALLENGES

WASL District is a large-scale complex featuring a Souq, residential apartment building (G+12), offices, hotel and a museum dedicated to the medieval history of Dubai. The entire complex was built by demolishing the existing community. To avoid any damage to the external façade, the architect voiced the concern over the location of condensers and asked whether those could be placed on the roof, as the piping elevation was as high as 60 meters. Also, the space was limited, as the units should not be placed near the edge to avoid being visible to the public.

SOLUTIONS

Considering the space constraints and piping elevation limits, LG offered a combined solution of MULTIV S to save space wherein the elevation was below 50 meters, as well as several MULTIV IV units to counter the long piping length issues, thus met all design requirements of the architect by fitting all the condensers on the roof without affecting the medieval façade and precluding any physical view of the units.

BENEFITS

- The architect expressed his appreciation of LG's proposal that met all his requirements without compromising on any design constraints - **Architect**
- High-value engineering with a mix and match of appropriate sizes of outdoor units to save space whilst achieving the long piping length - **Consultant, Contractor**
- The owner is satisfied with the optimum energy saving of MULTIV - **Owner**



Capacity 9,847kW / 2,800TR	MULTI V III Tropical	Mid Static Ducted	Wired Remote Controller	ACP
	700 units	2,300 units	2,300 controllers	10 controllers

Etihad Water Front

Mixed use building in Abu Dhabi



UAE

CHALLENGES

With stringent energy regulations in Abu Dhabi, the regulatory body known as ESTIDAMA had setup the regulation that any AC manufacturer has to meet certain COP ratings in order to be listed on the vendor list and become eligible for design the project. The customer's main concern was individual billing to the shop tenants which he believed was only possible if installed with chillers, rather than with VRF.

SOLUTIONS

LG's whole commercial and residential lineups are approved and listed in ESTIDAMA. LG provided the best solution on individual energy monitoring by proposing PDI (Power Distribution Indicator) that measures individual unit's power consumption combined with the inverter compressor running ratio through an accurate formula derived from the advanced operation logic. This yielded more precise results than those available with the Chiller Btu metering system.

BENEFITS

- The entire range of indoor units nicely blended with the aesthetics of the shops - **End User**
- Individual power monitoring - **Owner**
- ESTIDAMA compliance and green building points - **Owner**



Capacity
3,165kW / 900TR

MULTI VIV
Tropical
46 units

Mid
Static Ducted
550 units

Fresh
Air DX-AHU
8 units

Wired Remote Controller **558 controllers**
PDI **3 controllers**

Book Oasis

Office building in Sharjah



UAE

CHALLENGES

With education being top priority in the UAE, the government makes considerable investments in raising the reading habits of the people and the new library called "Book Oasis" supports this initiative. Considering the importance of cooling and humidity factors in terms of appropriate book preservation, especially the scriptures and old manuscripts, the owner was searching for a back-up of units which would lead to the original design with chillers.

SOLUTIONS

The consultant designed the building on chillers and reserved the right to introduce minute details on the VRF proposal provided by LG. He was impressed by LG's response providing convincing evidence on VRF being a better option than chillers. Some of the key factors were the in-built back-up of the compressor and unit, a lowest possible noise level, and humidity control solution with a combination of MULTI V and AHU. Apart from these advantages, the customer was made aware of the consequences of water leakage in chilled water piping.

BENEFITS

- Creating a very low noise level environment in the library - **End User**
- Humidity control installed to preserve the antique literature - **Owner**
- Inbuilt compressor and unit back-ups that are activated in emergency - **End User , Facility Management**



Capacity
9,496kW / 2,700TR

MULTI V IV
Tropical

650 units

High
Static Ducted

2,100 units

Fresh
Air DX-AHU

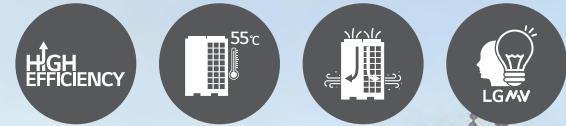
4 units

AC
Smart IV

4 controllers

Dar Al W ASL

Luxurious community development in Dubai



UAE

CHALLENGES

The entire complex consists of 166 villas, 112 apartments, a clubhouse, as well as retail shops, and restaurants. The developer aimed to make it as a luxury residential complex where everything is within the reach of residents. To give it a deluxe touch, the world's most energy efficient air-conditioning system had to be in place to not only keep the electric load low, but also to be combined with 100% treated fresh AHU required in the apartment building to comply with the Dubai municipality requirements. One of the prerequisites concerned maintenance.

SOLUTIONS

LG's design team worked to produce the most efficient design for the apartments and retail shops, so that the units mostly operate on partial load when some of the apartments and retail shops remain unoccupied. With a COP of 4.39 at 46°C, 50% of the connected load for energy consumption was reduced, which gratified the client. Dubai municipality (ESMA) approved the entire project with a combination of MULTI V and fresh AHU. Finally, the unique Auto Dust Removal feature added an extra advantage to the final proposal.

BENEFITS

- ESMA approved system characterized by high energy efficiency ensures that right product is installed in the project - **Owner, Consultant**
- Stand-alone fresh air solution with LG's MULTI V and DX-AHU saved a lot on the capital cost to setup BMS in all apartments and villas - **Owner, Contractor**
- The maintenance cost was lowered by LG's exclusive Auto Dust Removal technology - **Facility Management**



Capacity
8,915kW / 2,540TR

MULTI V IV
Tropical

278 units

Mid
Static Ducted

1,714 units

Fresh
Air DX-AHU

2 units

Wired Remote
Controller

1,716 controllers

Emirates Crew Accommodation

5(G+25) apartment buildings in Dubai



CHALLENGES

The project is for Emirates Crew Accommodation, a most prestigious project. Due to the fact that the client was in charge of paying the electricity bills, his major concern was energy efficiency of the system in comparison to competing brands. Designed with an elevation of 95 meters, longer piping length between outdoor units and indoor units and the limited space on the roof against the required capacity were the main challenges.

SOLUTIONS

LG engineering team worked with the consultant/client to prepare a detailed feasibility study between VRF & air-cooled chillers and specified the advantages of the LG MULTI V system as compared to other systems/brands, highlighting the significant operational cost savings. Additional benefits included a smaller footprint area that would nicely fit the rooftop to 16 floors and other condensers to be installed on a small space on the ground floor that would serve the 7 floors above without any limitations on the piping. To support the design and to confirm the flawless operation, LG offered the CFD analysis from Korea; as a result, the consultant entrusted the client to make a decision based upon the extraordinary support from LG.

BENEFITS

- Lower capital & operational cost - **Owner**
- Value engineering to optimize the space usage by dividing the systems and conforming location to the project design - **Owner**
- CFD analysis to ensure flawless operation - **Owner, Consultant**



Capacity 21,102kW / 6,000TR	MULTI V III Tropical	Mid Static Ducted	Fresh Air DX-AHU	Wired Remote Controller
	318 units	3,095 units	10 units	3,105 controllers

The Polo Residence & Townhouse

Apartment buildings in Dubai



UAE

CHALLENGES

The Polo Residence & Townhouse is a fusion of traditional and modern architectural concepts. The customer was looking for a reliable and flexible cooling solution. There are parking and green spaces outside, whereas its roof areas are mainly occupied with solar panels and a water boiler, thus barely leaving a space to install the units. The key selling points to make these villas attractive to the customer were energy efficiency and quiet surroundings.

SOLUTIONS

With the limited space on the rooftop, owing to MULTI V S with a width of 380mm, LG managed to install 2 outdoor units. It fit nicely into the allocated space without any alterations of the design, which fully met the expectations of the consultant and the architect. Another issue about the noise was properly addressed by proposing low static ducted units with a sound pressure level of 30dBA. It is not only the quietest unit among all the brands, but also, with a height of just 190mm, the slimmest one. Similarly, the outdoor units have the lowest noise level in the industry and come with the Night Silent Mode operation as the in-built feature which further eliminates the noise to a level where users cannot even perceive the presence of a unit.

BENEFITS

- Small footprint for installation of outdoor units due to limited space - **Architect, Consultant**
- Low noise of indoor units and outdoor units fully matched the quiet surrounding concept of the villas - **Owner**
- LG technical team was always on site to support the start-up and the contractor's engineers were invited to LG Hub Academy to receive training to qualify as VRF installers - **Contractor**



Capacity 17,937kW / 5,100TR	MULTI V S Tropical 105 units	Mid Static Ducted 2,850 units	Fresh Air DX-AHU 29 units	Wired Remote Controller 2,879 controllers
	MULTI V IV Tropical 185 units			

504 Villas Al Wajbah

Premium villas in Al Wajbah



QATAR

CHALLENGES

This project called for a great effort on part of LG, as it was already designed on single splits; by contrast, designing with VRF would lead to huge savings in terms of installation space and energy consumption. The owner wanted an assessment of the advantages and the associated cost of the redesign and rearrangement of the structure with VRF instead of single splits.

SOLUTIONS

LG approached the consultant and client at the same time by preparing the comparison that showed the aerial view where one could see a lot of piping, wiring, and condensers on the roof of each villa and another view that shows just one MULTI V outdoor unit with one small pair of piping. As the owner grew aware of the aesthetic difference in the appearance of these premium villas yielded by the proposed solution, the AC design with single split was changed to LG MULTI V. Aside from the tidy installation process, energy savings were beyond the consultant's expectations and Auto Dust Removal function was on a par with the facility management's concern about maintenance intervals.

BENEFITS

- Lucrative savings as compared to any single split unit in terms of installation, as well as running cost - **Owner, End User**
- Hassle-free with fewer changes in converting the design from single splits to VRF due to extensive support from the LG engineering team - **Consultant, Architect**
- Core satisfaction to all the stakeholders including facility management team who found the Auto Dust Removal feature truly impressive and helpful - **Facility, Management**



Capacity 26,378kW / 7,500TR	MULTI V S Tropical 1,013 units	Mid Static Ducted	Fresh Air DX-AHU	Wired Remote Controller
	MULTI V IV Tropical 23 units	4,585 units	4 units	4,589 controllers

Khwarizmi University

University in Abu Dhabi



UAE

CHALLENGES

The clients had the following 5 key requirements for selecting an air-conditioning brand: 1) Low noise indoor and outdoor units; 2) Clean & fresh; 3) Evident energy savings; 4) ESTIDAMA approved; and 5) Back-up function to prevent a complete switch off of the air-conditioning and service response within 24 hours.

SOLUTIONS

MULTI V Tropical was suggested, as it was found to be the perfect fit system for the project. It offers 55dBA at the outdoor units and 36dBA at the indoors which satisfied the first requirement. The second requirement was projected as significant in order to provide an appropriate academic atmosphere to the students. LG met this key requirement by proposing FAHUs interconnected with MULTI V. Thirdly, LG provided the simulation data through LEEP (LG Energy Efficiency Program) and it proved that annual energy consumption of the LG proposal is about 30% less than that afforded by the conventional air-cooled chillers. The fourth factor was addressed by submitting the ESTIDAMA accreditation on MULTI V. Finally, the fifth concern on redundancy was addressed by the MULTI V auto-backup feature applicable to the compressor and the unit.

BENEFITS

- LG provided a significant support to the contractor, from the installation to the start-up stage, and guaranteed field reporting within 24hr upon receiving a complaint - **Contractor, Facility Management**
- Successive solution to all the issues / concerns pertaining to the project design, installation, and troubleshooting - **Owner, Consultant, Contractor**



Capacity 4,326kW / 1,230TR	MULTI V IV Tropical	Mid Static Ducted	Fresh Air DX-AHU	Wired Remote Controller
	29 units	770 units	2 units	772 controllers



IRAN

- Zandieh Ho tel
- Iran Ho tel
- Golden Towers
- Kish Twin Towers
- Madoben



Zandieh Hotel

Traditional hotel in Shiraz



IRAN

CHALLENGES

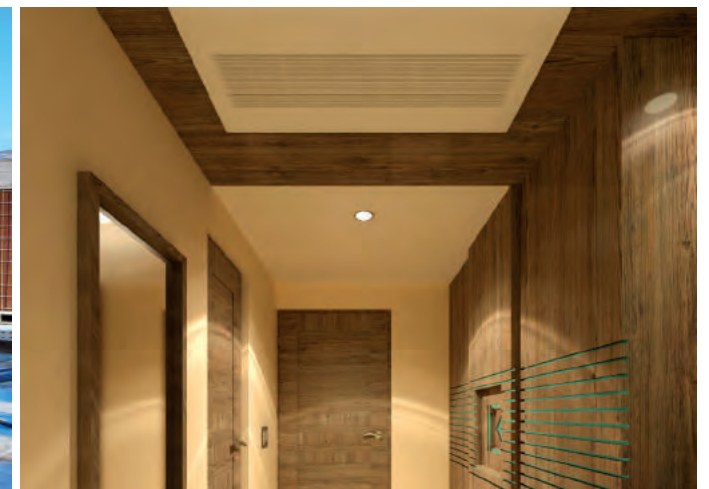
The client's top priority was a high energy efficiency of the air-conditioning system to reduce the investment & operation costs. As the building is huge and diversified for multi-purposes, a further requirement concerned some areas in the building with low ceilings: specifically, the indoor unit design had to be modern and slim to fit in the interior. Management also insisted that the air-conditioning units should run very quietly to prevent any disturbance to their valuable guests. They also requested for a control solution to supervise a remote operation of the unit.

SOLUTIONS

By offering unrivaled operational efficiency, low power consumption, and minimum maintenance costs, MULTI V kept energy loss at a minimum and the calculations revealed the unbeatable energy efficiency values when the system was operating in part-load or low-load conditions. The design team also helped the consultant with extraordinary installation flexibility to offer multiple ways to install indoor units in order to meet the needs of each part of the building in the most optimized way.

BENEFITS

- Zandieh hotel owner expressed his appreciation of the interactive support of the LG team, from the design stage till to the installation stage - **Owner, Contractor**
- Remarkable energy savings were noted - **Owner**



Capacity 1,284kW / 365TR	MULTI V III Heat Pump 22 units	High Static Ducted Cassette Wall Mounted 145 units	Fresh Air DX-AHU 7 units	Wired Remote Controller 152 controllers
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Iran Hotel

Iconic hotel in Kish



IRAN

CHALLENGES

Located on an island and designed based on modern style concepts, the owner's priority was the beautiful exterior of the hotel that would match the island's gorgeous scenery. Another requirement was the minimal space occupation of the air-conditioning system. The overall load was high, since the temperature conditions are harsh on the Kish Island and the system needed to be designed at 46°C.

SOLUTIONS

LG's MULTI V Tropical series was a magnificent response to all the client's requests. Designed to operate till 55°C without tripping and overheating, this certified performance ensured optimum cooling inside the hotel and achieved the ideal comfort level for hotel guests. The issue of less spacious and fewer shafts was no concern to LG, owing to the long piping specs of MULTI V which used limited shafts on just one side of the building and catered wide spread rooms in all directions.

BENEFITS

- The owner was content with LG's solution that did not compromise on the building design - **Owner**
- LG's Tropical series of MULTI V ensures a high performance even in harsh weather conditions - **Owner, End User**
- Long piping length allowed installation flexibility - **Contractor**



Capacity 1,424kW / 405TR	MULTI V III Tropical	High Static Ducted	Wired Remote Controller	AC Smart IV
	23 units	147 units	147 controllers	1 controller

Golden Towers

Premium apartment building in Kish



IRAN

CHALLENGES

Although the building is huge and thus requires many outdoor units, the developer wanted to use the rooftop area for the community, e.g. a swimming pool or a play area, rather than to use it for the installation of outdoor units. Thus, the developer's main concern was to avail minimal space for the air-conditioning system. Additionally, they wanted an individual electricity metering system per apartment.

SOLUTIONS

LG proposed the individual system per apartment with outdoor units located on the balcony, so rooftop spaces were reserved for the community and the individual metering issue was also resolved. Owing to LG MULTI V's low noise operation (52dB A in day time and 49dB A in night time), it does not create any disturbance to the residents. To ensure high quality installation, LG also offered excellent field engineering services, like commissioning and on-site training.

BENEFITS

- LG's idea generation addressed all customer's concerns about the installation space and metering - **Owner**
- Low noise operation was so effective that end users were unfazed by the outdoor units' operation on the balcony - **End User**
- Commissioning and start-up support ensured high quality installation - **Contractor**



Capacity 1,758kW / 500TR	MULTI V III Tropical	High Static Ducted	Wired Remote Controller	AC Smart IV
	77 units	151 units	151 controllers	2 controllers

Kish Twin Towers

Luxurious apartment building in Kish



IRAN

CHALLENGES

This is the highest building on the Kish Island. The main purpose of this apartment complex is providing a holiday home for the people dwelling on the mainland. The biggest constraint of the structural design was the elevation (95 meters); in addition, an easy access to the electrical breaker of the indoor unit for end users was required. The owner also wanted an individual billing system.

SOLUTIONS

LG MULTI V's excellent feature of 110-meter elevation surpassed the competition. In addition, it allowed extra space on the rooftop for the community by installing the outdoor units on a beamed structure raised on the rooftop. LG also offered IPM (Independent Power Module) to prevent potential damage(s) of the evaporator by closing EEV (Electronic Expansion Valve) in the event when the tenants turn off the unit from the breaker. Finally, LG's proposal of PDI (Power Distribution Indicator) enabled individual billing. The customer confided in LG's on-site engineering support like startup, on-site training, and the commissioning team visit from Korea.

BENEFITS

- LG's PDI solution offers an accurate reading of power consumption - **Owner**
- Long piping elevation freed up the entire space on the rooftop - **Owner, End User**



Capacity 12,661kW / 3,600TR	MULTI V III Tropical	High Static Ducted	Wired Remote Controller	ACP IV 6 controllers
	265 units	1,231 units	1,231 controllers	AC Manager IV 1 controller
	Independent Power Module 1,231 controllers			



RESIDENTIAL

Madoben

Residential building in Namakabrud



CHALLENGES

'Lavish Living' is what defines the people who live in this building due to its beautiful architecture surrounded by nature. With the entire façade made of glass, there was no space to put the outdoor units which scrapped the idea of using splits. Due to the limited space on the rooftop, a chiller was not an option either, so the client was looking for a viable solution that would perfectly fit and blend in with the design; energy saving was the next major concern. Even though the building was surrounded by nature, the design limitations on the buildings did not allow windows, so fresh air solution was another requirement.

SOLUTIONS

Owing to the unparalleled specification of LG MULTI V that can cover up to 110 meters of elevation, all the outdoor units were installed on the rooftop. With refrigerant pipe size not exceeding 3/4 inch and 1-5/8 inch of liquid and gas, respectively, the shafts did not have to be big, hence providing more space to the living spaces. Ultimately, fresh air solution was also equipped with the same MULTI V outdoor units, thus completing the entire solution as well as accomplishing the energy savings aspired by the owner of this posh building.

BENEFITS

- Design and operation were perfectly aligned with the use of MULTI V - **Owner**
- Less footprint area of 0.94m² and longer piping lengths resolved all the issues related to installation - **Architect, Contractor**
- Individual controller for each room with nicely illuminated LCD - **End User**

IRAN



Capacity 4,055kW / 1,153TR	MULTI V Plus II	Low Static Ducted	Fresh Air DX-AHU	Wired Remote Controller
	119 units	810 units	2 units	812 controllers



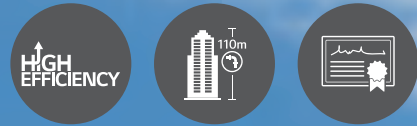
TURKEY

- Tuzla Holiday Inn Hotel
- Pirlanta Çamlıca Houses
- Mesa Mesken Çamlıca House
- Gebze Technical University



Tuzla Holiday Inn Hotel

Business hotel in Istanbul



TURKEY

CHALLENGES

Holiday Inn is a well-known global hotel chain with affordable prices yet offering the best quality and comfort to its guests. The owner was highly interested in modern, highly efficient systems as an alternative to the older massive chilled water system. Additionally, the owner wanted restricted temperature control from the thermostat and the auto-off function during vacancy.

SOLUTIONS

When LG demonstrated to the client the default energy savings that can be achieved with MULTI V's average cooling EER of 5.20 and heating COP of 5.74 with IEER of 7.54, that was the decision-making moment for the client. Moreover, the temperature lock function, hotel card key, and window switch interlocking solution covered all customer requirements in terms of energy savings. Additionally, emergency stop in the case of fire was an added advantage to select MULTI V in this branded hotel project.

BENEFITS

- Low capital cost and lower electricity consumption costs - **Owner**
- Temperature lock feature which does not allow the guests to tamper with the settings as an add-on to the energy saving factor - **Owner**
- Alternative interlocking with the card key and window switch emerged as the perfect solution for any hotel in the world - **Owner**



Capacity

1,220kW / 347TR

MULTI V
Water IV

13 units

High
Static Ducted

140 units

Wired Remote
Controller

140 controllers

Pirlanta Çamlıca Houses

Luxurious apartments in Istanbul



TURKEY

CHALLENGES

People always seek to pursue a luxurious lifestyle. This project is one of the results delivered by Erkan developer in Turkey. The primary concern of the developer was a small footprint, low noise, and reliability. Rooftop design constrained the outdoor unit installation, so a long piping was required from the allocated space to each house.

SOLUTIONS

LG MULTI V's long piping specification covered multiple houses from allocated outdoor unit installation space and its features, including the highest cooling EER, unbeatable heating COP, low noise, and small footprint convinced the customer. LG's offer on excellent commissioning and fast service response ensured a high-level comfort of the residents whilst maintaining the developer's good reputation as a luxury house provider.

BENEFITS

- Flexible construction design through LG MULTI V's long piping feature - **Architect, Consultant**
- Low noise level of indoor and outdoor units comforts the residents - **End User**
- Commissioning and fast service response ensured reliability - **Contractor, Facility Management**



Capacity 1,074kW / 305TR	MULTI V IV Heat Pump	Low Static Ducted	Wired Remote Controller	AC Smart IV
	39 units	252 units	252 controllers	2 controllers

Mesa Mesken Çamlıca House

Premium apartments in Istanbul



HIGH
EFFICIENCY



LG/MV



Lightbulb icon



Fan icon



TURKEY

CHALLENGES

Mesa Mesken is one of the most prestigious developers and Mesa Camlica is one of their most ambitious projects consisting of 112 apartments surrounded by green spaces. Customer emphasized on finding a system which would not use CFC gases that are harmful for the environment. At the same time, the developer required a system with quick responsiveness to the residents' needs. Home automation integration via KNX was a mandatory requirement from the consultant.

SOLUTIONS

LG MULTI V has a low carbon footprint. Its eco-friendly refrigerant R-410A has 0 ODP (Ozone Depletion Potential) which meets the green building requirements. With all inverter technology and advanced control logic, the unit was a perfect response to the customer's requirements of quick cooling and heating. Its flexible integration with the KNX protocol allows full control of the system by its end users.

BENEFITS

- LG MULTI V not only allows energy savings, but also serves as an environmentally-friendly unit with its eco-friendly refrigerant and low carbon footprint - **Owner, Consultant**
- Instantaneous cooling and heating at the initial start-up of the unit - **End User**
- Affirmed Integration with KNX and stand-alone centralized controller made it a perfectly appropriate system for this project - **Consultant**



Capacity
3,074kW / 874TR

MULTI V IV
Heat Pump

112 units

Low
Static Ducted

791 units

Wired Remote
Controller

791 controllers

LG KNX **112 controllers**
ACEz **112 controllers**

Gebze Technical University

University in Istanbul



TURKEY

CHALLENGES

Gebze is one of the renowned universities in Turkey. They also have a strong trust in LG for more than 10 years. In conjunction with global energy saving trends, Turkey energy regulations have recently become more stringent. Therefore, Gebze specified the need for a new system with a lower energy consumption than the one afforded by the conventional system.

SOLUTIONS

The project was fast-paced, so LG pro-actively engaged in the design stage. LG proposed the most energy-efficient MULTI V with remarkable EER. Additionally, MULTI V can be interconnected with AHUs to provide fresh air inside the building, serve conference halls and auditoriums, and even control humidity level in the labs, thus satisfying steadfast needs of the customer.

BENEFITS

- Engagement at earlier stages to predict the load and deliver the units on time - **Consultant, Owner**
- The customer was content with the partial load efficiency of the system which would benefit him during seasons with less load operations - **Owner**
- One system offered different solutions for various zones matching specific applications of individual applications - **Owner**

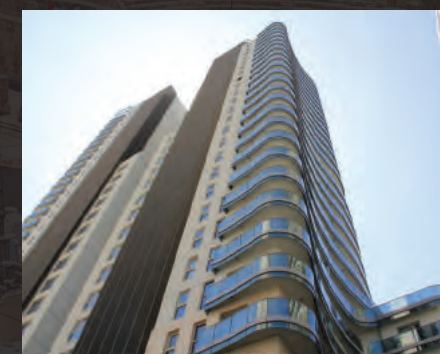


Capacity 2,850kW / 810TR	MULTI V IV Heat Pump	Ceiling Cassette	Wired Remote Controller	AC Smart IV
	64 units	600 units	600 controllers	6 controllers



LEVANT

- Korean Embassy
- Dar-Al-Handasah Office
- Beirut 700
- Raouche 1090
- Damac Tower
- Queen Alia Hospital



Korean Embassy

Government building in Baghdad



IRAQ

CHALLENGES

Located in Baghdad, the customers were highly concerned about product quality, complete commissioning, and easy maintenance. This fact shortened the relevant brands list to under top 3 tier brands. In addition, the customers stressed low energy consumption, reliability, and back-up function to prevent the entire system off. Finally, they wanted to control & monitor the units from a centralized location, but the controller was expected to operate as a stand-alone without any laptop or computer connection.

SOLUTIONS

LG MULTI V's unparalleled energy saving was substantiated with real-time energy consumption results from actual installation sites which was considerably lower than those offered by the other 2 brands on the client's short list. The splendid installation sites of LG MULTI V in other Korean embassies (located in Kuwait & Malaysia) also made the customers to opt for LG systems. Some unique features like Auto Dust Removal archived the multi benefits of this system and eliminated the uncertainty over maintenance issues. LG proposed the web-embedded touch screen, AC Smart, which not only allows the centralized control from the same location, but also lets the owner alter and track various operational parameters from a remote location.

BENEFITS

- Convincing real-time energy efficiency results and robust performance with LG's exclusive Auto Dust Removal feature - **Owner**
- Other installations of LG MULTI V at Korean embassies in Kuwait and Malaysia boosted the confidence of the customer - **Owner**
- Centralized control, error reporting, and tracking on a centralized stand-alone controller - **Owner, Facility Management**



Capacity
879kW / 250TR

MULTI V IV
Tropical

40 units

High Static Ducted
Cassette

127 units

Wired Remote
Controller

127 controllers

AC
Smart IV

2 controllers

Dar-Al-Handasah Office

Consultant office building in Amman



JORDAN

CHALLENGES

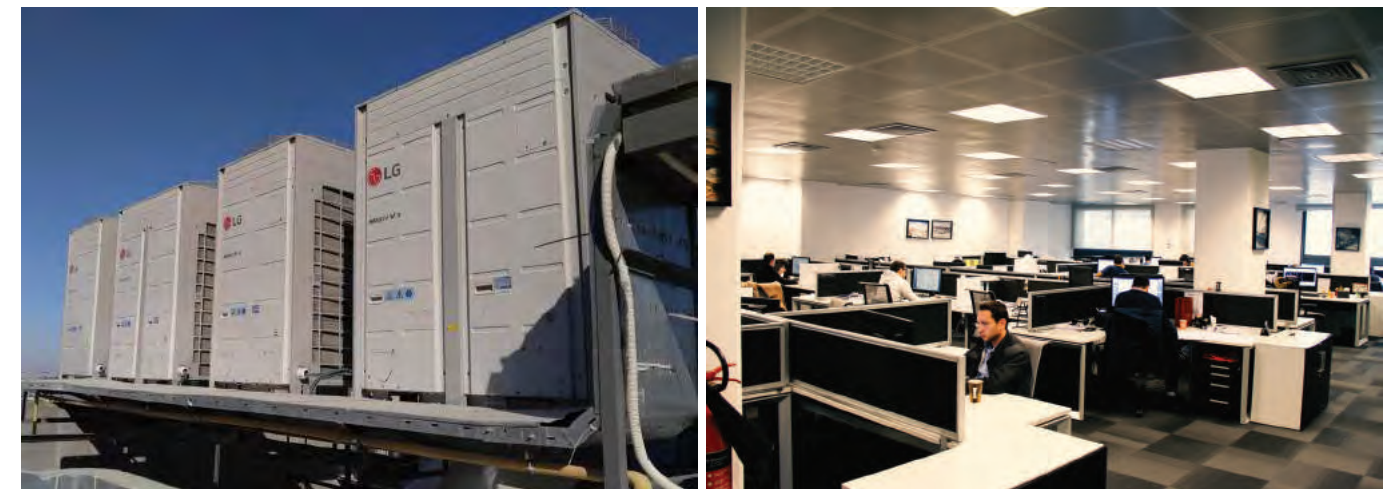
Dar-Al-Handasah is a famous international consulting company covering architecture, engineering, planning, environment, project management, and economics. The company originated from Lebanon with five design centers in Beirut, Cairo, London, Pune, and Amman, as well as 45 regional operation offices in 30 countries throughout the Middle East, Europe, Africa, Asia, and Commonwealth of Independent States (CIS) countries. They have delivered several marvelous architecture projects and the firm ranks among the world's top design consultants. Their design mandatorily incorporates the green building concept which brings in stringent evaluation criteria to qualify, even for the most energy-efficient products in their projects.

SOLUTIONS

This project is an achievement in its own, as it is Dar Al Handasah's own building. LG embraced the challenge of comparing the energy efficiency of LG MULTI V IV with other brands and resulted as the top most energy-efficient product. LG has a proven track record of helping consultants and their projects to acquire LEED certifications all over the world, so some examples of global accomplishments were presented to the client. This assisted them to finally select LG based on the primary comparisons of energy efficiency among various VRF manufacturers. Furthermore, LG's real-time design software LATS-CAD helped the consultant to more precisely estimate the project cost as compared to others using just tree selection software or Excel sheets.

BENEFITS

- With more than 50 reference sites, LG MULTI V helped the stakeholders to obtain the LEED certification - **Owner, Consultant**
- Easy design through LATS CAD helped locating the outdoor and indoor units in real time while calculating the corrected kW to be offered by the system (outdoor and each indoor unit) considering the deration factor - **Consultant**
- The ESP feature of LG's ceiling concealed ducts enabled matching the static pressure as required - **Consultant, End User**
- A digital touch screen controller provided a clean, smart control and monitoring options - **Consultant, End User**



Capacity
588kW / 167TR

MULTI V IV
Heat Pump

6 units

High
Static Ducted

60 units

Wired Remote
Controller

60 controllers

AC
Smart IV

1 controller



RESIDENTIAL

Beirut 700



High rise apartment building in Beirut

CHALLENGES

Located on the shore of Beirut, overlooking Beirut Lighthouse with a breathtaking sea view, this 23-story tower offers apartments of various sizes to accommodate tenants with varying needs. The owner aspired to make this building the best in terms of energy efficiency and potentially looked for units with high corrosion resistance characteristics to save on the life cycle cost.

SOLUTIONS

Energy saving, being the top priority for the customer, was efficiently delivered by LG MULTI V IV due to various proprietary technologies such as HiPOR, Active Refrigerant Control, and Variable Heat Exchanger. The gold fin heat exchanger is LG's internally certified technology that has passed stringent testing conditions complying to "KS-D9502" that requires passing after 1000 hours of salt spray test without corrosion, ensuring thus top-class reliability even in the coastal environment. This comforted the owner to choose LG MULTI V for his prestigious building.

BENEFITS

- Unbeatable energy efficiency accrued the savings with time - **Owner**
- Corrosion resistant heat exchanger that extends the life span of the unit and decreases the life cycle cost - **Owner**
- Combination of ducted and wall mounted indoor units that match individual design and size of each room - **Consultant, End User**

LEBANON



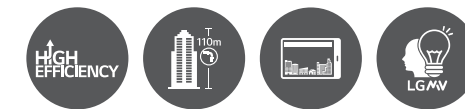
Capacity 2,096kW / 596TR	MULTI V IV	High Static Duct ed Wall Mount ed	Wired Remote Contr oller Wireless R emote Contr oller	ACP
	44 units	460 units	460 controllers	2 controllers



RESIDENTIAL

Raouche 1090

Premium apartment building in Beirut



CHALLENGES

Inspired by the eco-friendly concept, the consultant and architect's intentions were to use the rooftop space as a community's get-together place; therefore, certain amenities such as swimming pool, a BBQ place, and a playground area for kids were designed, all of which restricted the installation of AC equipment on the rooftop with no designated machine floors in the building.

SOLUTIONS

After a detailed analysis of the structure, LG concluded that the only space left for the outdoor units was the small veranda with a parapet which is the part of each apartment. The challenge was serious, but owing to the low depth of LG MULTI V outdoor units, the units easily fit in that small space. With the heat exchanger facing outside, LG proposed designing a special discharge air guide with exit towards the rear of the units and exit louvers facing upwards so that the hot discharge air does not mix up with the suction air. The high static mode of 100pa, verified with complementary CFD analysis, overcame the hot air circulation issue.

BENEFITS

- Less footprint of the units allowed for the excellent fit in the small space - **Consultant, Architect**
- Fire alarm integration as a part of apartment building safety - **End User, Facility Management, Consultant**

LEBANON



Capacity 3,360kW / 955TR	MULTI V III	High Static Ducted Wall Mounted	Wired Remote Controller Wireless Remote Controller	ACP
	42 units	439 units	439 controllers	2 controllers

Damac Tower

Iconic apartment building in Beirut



LEBANON

CHALLENGES

DAMAC is one of the renowned developers in the Arab World and it is expanding its business to other parts of the world like the United Kingdom. The developer has its own stringent criteria to select the best consultants and contracting companies to execute the project. This building offers free hold apartments to local people, but is fully loaded with high-tech digitalized equipment. Therefore, the brand selection criteria were based on the scale of energy savings that can be achieved and the compliance with rigorous BMS specifications.

SOLUTIONS

When LG submitted the technical data, the consultant appreciated the amazing energy efficiency of 0.75kW/TR delivered by MULTI V III. In addition, case studies from Korea with PDI recorded data about the overall power consumption per month and per year were also provided. This complied with the client's BMS requirement with regard to not only the indoor unit data, but also the outdoor unit component status view, such as the compressor, fan and valves followed by a long list of errors/alarms that would inform the facility management team about emergent issues, thus allowing them to take proactive rectification measures.

BENEFITS

- Tremendous energy savings far beyond the owner and the consultant's expectations - **Owner, Consultant**
- Co-work with BMS and executing JMT (Joint Matching Test) on site until all the controlling/monitoring points started functioning as required - **Contractor, BMS Provider**



Capacity 2,632kW / 748TR	MULTI V III	High Static Ducted	Wired Remote Controller	ACP BACnet
	50 units	476 units	476 controllers	2 controllers

Queen Alia Hospital

Military hospital in Amman



JORDAN

CHALLENGES

As the hospital is always filled with patients, airborne bacteria pose a constant threat. This hospital needed a highly reliable solution to improve indoor air quality and to reduce airborne infection. The client was strongly interested in securing a dependable air-conditioning solution equipped with highly efficient air filters that could significantly improve the indoor air quality. Another major requirement was simultaneous cooling and heating to maintain different temperatures for various areas, such as in-patient rooms, operation theaters, lobby etc.

SOLUTIONS

LG MULTI V IV Heat Recovery System was proposed to connect the individual indoor units across the hospital. The Heat Recovery System enables the indoor units to operate independently in either cooling or heating mode to maintain different temperatures in each zone. The PLASMA Air Purifying System, developed uniquely by LG, not only eliminates microscopic contaminants and dust, but also prevents allergic diseases like asthma. With an additional fiber filter that can be cleaned by simple washing, patients enjoy clean and fresh air inside the hospital and the owner does not have to bear the cost of regular pollen filter changes.

BENEFITS

- Comfortable individual zones in the hospital with the MULTI V Heat Recovery System - **End User**
- High quality filtration providing users a comfortable environment with a significantly improved IAQ - **End User**



Capacity
1,691kW / 480TR

MULTI V IV
Heat Recovery

44 units

High Static Ducted
Cassette

232 units

Wired Remote
Controller

232 controllers

BAC Net **1 controller**

AC Smart IV **1 controller**



SAUDI ARABIA

- Hilton Double Tree
- Majdoul Tower
- Al Hokair Group
- Mawten Real Estate
- Shaker Group – Head Office
- El Seif Engineering Office
- Bnoon IVF Center
- Khaleej Center
- Tarbia School



Hilton Double Tree

Airport hotel in Medina



SAUDI ARABIA

CHALLENGES

Located in the heart of the city and on the road to airport, the hotel seeks to provide the utmost comfort to the customers from all over the world. Being a prestigious brand from the USA, Hilton had to comply to certain refrigerant leakage regulations, such as ANSI/ASHRAE 15 and ANSI/ASHRAE 34, for which the only option was a chilled water system. Apart from the regulations, mandatory requirements of integration with RMS (Room Management System) and BMS were presented during the design stage.

SOLUTIONS

LG, a pioneer in the VRF solutions, proposed and designed a complete system that detects the refrigerant leakage via LG's R-410A refrigerant detector sensor and raises alarm to notify the customer accordingly. Closing the stopper valves prevents hazardous refrigerant amount from entering the room. Moreover, the fact that solutions provided by LG complied with ANSI/ASHRAE15 and ANSI/ASHRAE34 gave the edge to decision making. LG has already mastered the BMS integrations, so LG's ACP BACnet connection and point matching was just a matter of plug and play.

BENEFITS

- First hotel in the KSA installed with VRF complying with strict refrigerant-related regulations - **Owner, Consultant**
- RMS solution by integrating the systems with BACnet - **Contractor**
- Connection of hotel room card key holders to control the operation of units depending upon the occupancy of rooms, thus saving considerable amount of energy - **Owner**



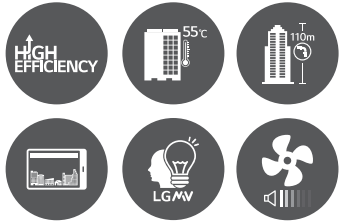
Capacity 2,834kW / 806TR	MULTI V IV Tropical 6 units	High Static Ducted	Wired Remote Controller	ACP BACnet
	MULTI V III Tropical 21 units	Low Static Ducted	365 units	365 controllers 2 controllers



COMMERCIAL

Majdoul Tower

52 storey high rise mixed use building in Riyadh



CHALLENGES

This large building is marvelously structured and is the first ever twisted tower in the KSA. It's a 52-story mixed-use building equipped with all luxurious amenities. The owner did not want to put any equipment that will jeopardize the building construction and its premium image. Therefore, the selection process was rigorous and competition was tough against the retro designing concepts with the chilled water system.

SOLUTIONS

LG commissioned a top-level engineering team to this project to run a feasibility study before proposing MULTI V. Multiple proposals were generated in alignment with the architectural design and the consultant's request until the common conclusion was made to use the 26th and 27th floors as mechanical floors where all the condensing units would be placed. This obviously called for a CFD analysis to be done, which resulted in several more changes, such as removal of sand traps from the louvers causing a temperature increase of 4-5°C. For the concern regarding fresh air circulation, LG MULTI V and DXAHU combination covered those areas and ideally addressed other concerns like integrating the entire system to BMS.

BENEFITS

- As the first high-rise tower in the KSA with the MULTI V technology, end-users fully appreciated the importance of energy savings as compared to chillers, highly valued the design, and expressed their deep gratitude to the developer - **Owner, End User**
- Involvement of high level engineering team and working together with the stakeholder entrusted a true engineering support - **Consultant, Contractor**

SAUDI ARABIA



Capacity 11,480kW / 3,264TR	MULTI V IV Tropical	High Static Ducted	Fresh Air DX-AHU	ACP BACnet
	137 units	1,415 units	9 units	8 controllers

Al Hokair Group

Modern office building in Riyadh



SAUDI ARABIA

CHALLENGES

After the government announced an increase of electricity tariffs for all commercial buildings, the owner's focus was centered on energy efficiency. Due to the limited space on the rooftop and efforts to save water, the chilled water system was not a viable option, so the owner hesitated between the alternative options of VRF and single splits.

SOLUTIONS

LG got engaged in the project at a very early stage. Brainstorming on the best feasible solution was done during the concept stage with relevant parties. What LG proposed was very well accredited by the owner as the best energy efficient solution that could fit in the allocated space (as most of the space was designed with the green concept).

BENEFITS

LG's engagement at the initial concept stage of the project eliminated various doubts and thus helped the project holders to find the most optimized solution - **Owner, Consultant, Contractor**



Capacity 1,294kW / 368TR	MULTI V IV Tropical	High Static Ducted 4 way Cassette	Wired Remote Controller	AC Smart IV
	14 units	117 units	117 controllers	1 controller

Mawt en Real Estate

Office building in Riyadh

HIGH EFFICIENCY

55c



LGMV

SAUDI ARABIA

CHALLENGES

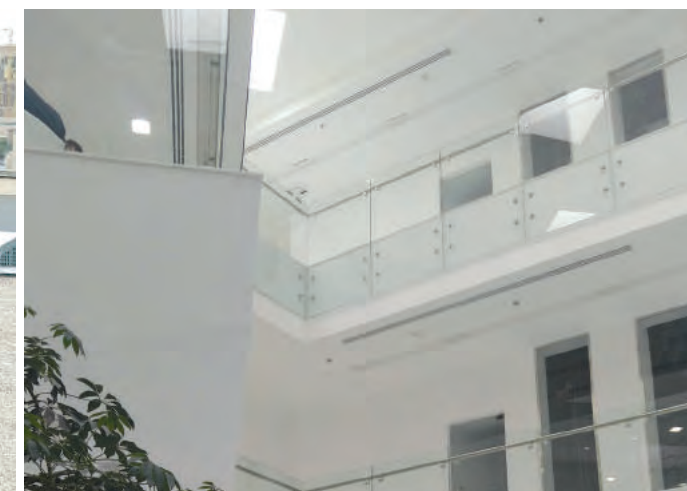
Mawt en Real Estate, a key player in Riyadh's real estate market, was in search of an innovative solution for their highly energy-efficient head office. It should have been endorsed with SASO, a local MEPS (Minimum Energy Performance Standard) which certifies the product in accordance with ANSI/AHRI 340/360, meeting a certain minimum EER. Apart from a wired thermostat, the client was looking forward to having an artistically matching centralized controller.

SOLUTIONS

The SASO certified MULTI V proposal presented by the LG team substantially boosted the confidence of the client and enhanced his willingness to accept LG. Another supporting feature was the centralized control convenience which was not limited to control from the same wired location, but provided wireless control from any remote location.

BENEFITS

- SASO certification complied to the building regulations in the KSA - **Owner, Consultant**
- Favorable controlling and monitoring options from central location, as well as a wireless access of the units - **End User, Facility Management**



Capacity
492kW / 140TR

MULTI V III
Tropical

6 units

High
Static Ducted

55 units

Wired Remote
Controller

55 controllers

AC
Smart

1 controller



OFFICE

Shaker Group -Head Office



LG distributor HQ building in Riyadh

CHALLENGES

The head office of the major distributor of air conditioning and home appliances, this building has a high occupancy. Therefore, a relevant fresh air solution was a mandatory requirement with products that are SASO certified. The maintenance team added their queries on the terms and conditions of servicing the condensers. Additionally, the facility management team raised their concerns about automatic temperature adjustments and operation by analyzing the demand.

SOLUTIONS

LG's SASO certified MULTI V units combined with DX-AHUs were the most adequate match to the energy-efficient fresh air requirement. The Auto Dust Removal feature eliminated the frequent check-ups on condensers by a maintenance team as compared to other brand's equipment. Finally, the integration of units with motion sensors and year-round scheduling through LG ACP BACnet not only saved the unnecessary energy consumption, but also eliminated the necessity to monitor the status from a central location by a facility management team.

BENEFITS

- SASO certified air conditioning for fresh air solutions in the building - **Owner**
- Maintenance team appreciated LG's unique Auto Dust Removal feature which mitigated the load of frequent maintenance checks - **Facility Management**
- Special temperature up feature in the case of unoccupied space and auto operations matching office timings - **Facility Management**

SAUDI
ARABIA



Capacity 1,670kW / 472TR	MULTI V III Heat Pump	High Static Ducted	Wired Remote Controller	BACnet
	15 units	80 units	80 controllers	1 controller

El-Seif Engineering Office

Developer's office in Riyadh



SAUDI ARABIA

CHALLENGES

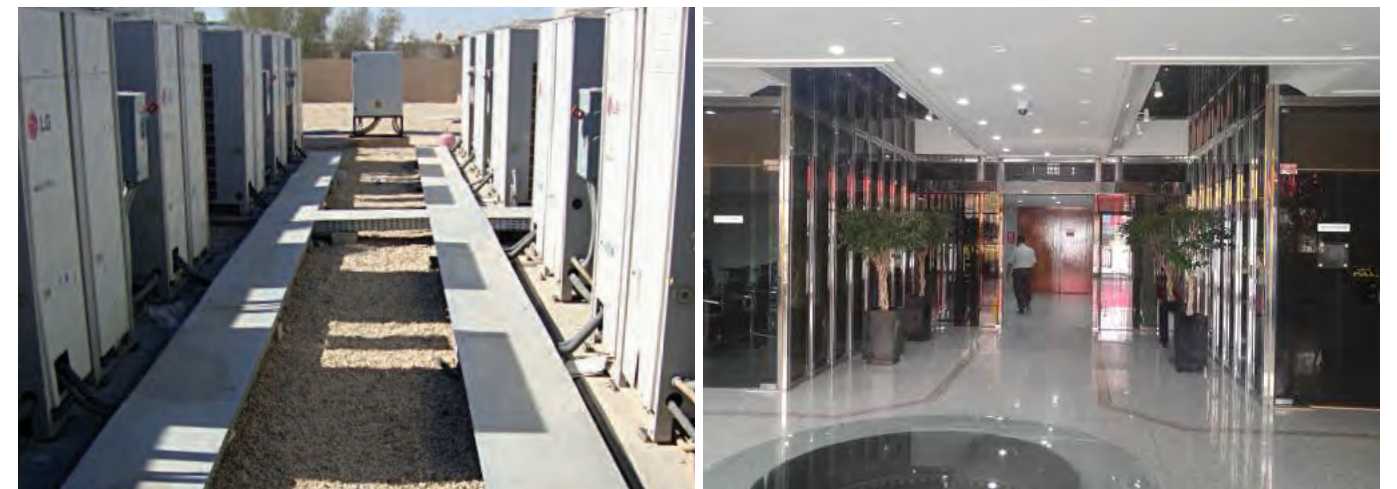
El-Seif is one of the biggest construction and engineering companies in design and construction in Saudi Arabia. They planned to renovate their head office in a complete innovative way. SASO regulation was the utmost concern; another salient issue was the increase of electricity tariffs for commercial buildings. Thirdly, the client was anticipating low noise units and required wireless access to the units.

SOLUTIONS

LG offered the MULTI V with value added designs nicely tailored to meet the noise level requirements by adjusting the ESPs of the indoor units on the site. In addition, 55 deg. continuous operation certificate issued by TUV was also offered. For the centralized control and managing the units from a remote location, LG offered AC Smart touch screen module that enabled web control and supported zoning of units for easy management.

BENEFITS

- El-Seif engineers were more than satisfied to get intensive design support from LG and acknowledged the importance of TUV certificate in conjunction with the high energy savings during the harsh weather conditions - **Owner, Consultant**
- Functionality and convenience of controlling/monitoring of units from one control point, as well as the remote location - **End User, Facility Management**



Capacity 879kW / 250TR	MULTI V III Heat Pump	High Static Duct ed	Wired Remote Controller	AC Smart
	21 units	220 units	220 controllers	2 controllers

Bnoon IVF Center

Professional clinic in Riyadh



SAUDI ARABIA

CHALLENGES

Providing high quality comfort level for both in-patients and out-patients was the top priority of the center. The temperature and humidity in the laboratory had to be controlled in order to prevent any damages to the IVF equipment and the samples. Quick cooling at a high temperature was an add-on requisite of this project.

SOLUTIONS

LG managed to achieve the precise temperature and humidity parameters in the clinic with MULTI V and the AHU solution equipped with a special H11 graded HEPA filter. For quick cooling, the ducted indoor units achieved 12°C in 5 minutes even when outside temperature reached T3 conditions.

BENEFITS

- Complete air conditioning and a high IAQ solution from one manufacturer - Owner, End User
- Quick cooling and auto back up of compressor and unit was a big advantage in this project - End User, Facility Management

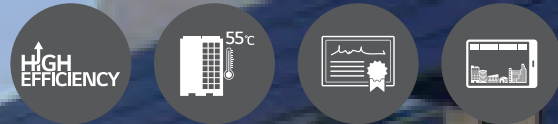


Capacity 520kW / 148TR	MULTI V III Heat Pump	High Static Ducted	Wired Remote Controller	AC Smart IV
	12 units	74 units	74 controllers	1 controller

COMMERCIAL

Khaleej Center

Multipurpose building in Riyadh



EDUCATIONAL

Tarbia School

School in Riyadh



SAUDI ARABIA

CHALLENGES

It was important to have an accurate billing of the units, so that their facility management can record the consumption and collect the charges to be paid by the tenants. The owner also anticipated the scheduling feature, as he did not want the units, except for several server rooms, to keep operating after business hours.

SOLUTIONS

LG proposed PDI (Power Distributor Indicator) that accurately measures the energy consumption of each indoor unit based on its capacity, set temperature, fan speed, and the compressor running ratio. Facility management team can check the data on the screen, save the logs in Excel format, and take a print to review it with the user. LG's AC Smart controller allowed year-round scheduling and operated the units duly as per the set schedule and reserved operation command.

BENEFITS

- Individual billing and distinctive energy savings enabled by LG MULTI V and PDI solution - **Owner**
- Centralized controlling and monitoring with efficient scheduling - **Facility Management**



CHALLENGES

The design team in this school believed that the schools can only be catered well by a chilled water system. However, they were open to alternative proposals which would be equivalent or better in terms of efficiency. Energy saving was the crucial deciding factor, as they were looking forward to installing a robust system with a life span of 15 years.

SOLUTIONS

LG provided a comparative study including the LCC analysis which simulated remarkable energy savings on the MULTI V system for 15 years and it was supported by the 3rd party AHRI certification from the USA, TUV, and SASO. Fresh air solution for the auditorium covered the big space with unchanged efficiency, followed by the temperature lock feature on the thermostats via the centralized control system that well-matched the requisites of designing an air-conditioning system for a school.

BENEFITS

- Beside the air-conditioning solution, LG also supplied a smart board and LED lighting which added to the energy savings - **Owner, End User**
- Limited control options on the thermostat via centralized control to prevent the students to tamper with the settings - **Owner, Facility Management**



Capacity
2,152kW / 612TR

MULTI V III
Tropical
18 units

High Static Ducted
4 Way Cassette
Wall Mounted
225 units

Wired Remote
Controller
225 controllers

AC Smart **4 controllers**
PDI **18 controllers**

Capacity
1,730kW / 492TR

MULTI V III
Tropical
50 units

High Static Ducted
4 Way Cassette
149 units

Wired Remote
Controller
149 controllers

AC
Smart
2 controllers



AFRICA

- | SOUTH AFRICA
- | WEST AFRICA
- | EAST AFRICA
- | ALGERIA
- | EGYPT
- | MOROC CO





SOUTH AFRICA

- Cresta Shopping Mall
- Eloff Street
- 11 Fricker Road
- Tharisa Minerals
- TFR Building



Cresta Shopping Mall

Mega shopping mall in Johannesburg



SOUTH AFRICA

CHALLENGES

Known as one of Johannesburg's iconic shopping malls, Cresta boasts an impressive collection of 250 stores. It was built in 1977, but has experienced many renovations, including the most recent revamp of the outdated and rusted chilled water air-conditioning system. The owner raised his concerns about the air flow requirements of the shopping mall and whether VRF could match the design conditions.

SOLUTIONS

To meet the air flow requirements, DX-AHU with MULTI V was designed and the client was amazed to observe that LG's annual energy saving was considerably high (32%) as compared to chillers. For safety purpose, a differential pressure switch alarm display and an error display were kept as default in the design and the system allowed for a complete integration with the BMS (Building Management System). LG shared other major references executed around the MEA region to demonstrably assure the system reliability.

BENEFITS

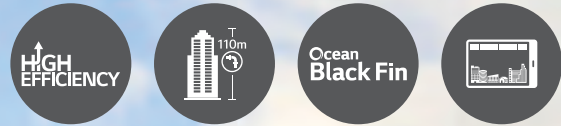
- The first shopping mall to be installed with the VRF solution revealed the uniqueness of air-conditioning solution for the project - **Owner, Consultant**
- Energy saving by 32% as compared to the chilled water system - **Owner**
- BMS System for detailed control & monitoring - **Facility Management**
- Executed on-site training of the contractor along with start-up support - **Contractor**



Capacity 9,960kW / 2,832TR	MULTI V IV Heat Pump 220 units	High Static Ducted 142 units Fresh Air Handling Unit 95 units	Wired Remote Controller 237 controllers	Dry Contact 95 controllers
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Eloff Street

Transnet office building in Johannesburg



**SOUTH
AFRICA**

CHALLENGES

Transnet Ltd is a large South African rail, port, and pipeline company, headquartered in the Carlton Centre in Johannesburg. It is a public company of which the South African Government is the sole shareholder. Both working and controlling South Africa's major transport infrastructure, Transnet is also responsible for ensuring that the country's transport industries work according to the world-class principles and that they form an integral part of the overall economy. Therefore, they have stringent criteria of choosing all the equipment installed in their buildings. As their employees are over-busy in smoothing the transportation of the whole country, the customer anticipated to have an air-conditioning system sufficiently smart to toggle the mode between cooling and heating, depending on the desired and actual temperatures.

SOLUTIONS

LG provided a clearer solution by proposing MULTI V IV Heat Recovery, which is a factory-programmed 'Auto Changeover Mode'. This controls the temperature precisely within $\pm 1^\circ\text{C}$ by automatically changing the mode between cooling and heating. Therefore, users do not have to manually set the temperature or mode to meet their comfort level. The operation was well-managed by LG's unique central controller ACP that can be programmed on site for a year-round schedule on/off with holidays as an exception. As a master controller, it switches off the units after office hours and restricts the operation from the thermostat, thus saving a considerable amount of energy.

BENEFITS

- The customer categorized this solution as the most superior solution where the air-conditioning units can manage themselves to maintain precise temperature inside the offices by toggling modes and achieving thus the best comfort level - **Owner, End User**
- Autonomous operation throughout the year and additional energy saving when the centralized controller timely switches off the units after business hours - **Owner**



Capacity
1,456kW / 414TR

MULTI V IV
Heat Recovery

39 units

High
Static Ducted

212 units

Wired Remote
Controller

212 controllers

ACP IV **2 controllers**

AC Manager IV **1 controller**

11 Fricker Road

Multipurpose building in Johannesburg



**SOUTH
AFRICA**

CHALLENGES

This sought-after beautiful Victorian style office building in Illovo, Sandton, is perfect due to its location and easy access to the main arterial roads, shopping center, coffee shops, and very easy access to public transportation. In order to make it more attractive, the customer provided a special consideration related to the aesthetics of the building: specifically, the outdoors should not be visible to the visitors. Another requirement was to provide desirable comfort to individual by select either cooling or heating. Furthermore, the customer wondered if there were any units which could alter the airflow in each direction and fit in 300mm ceiling, and looked for a centralized control and monitoring from the reception.

SOLUTIONS

LG proposed one stop solution to all the requirements of customer by contemplatively matching design specifications and providing Heat Recovery units to let the end user choose the mode. Even in a cold winter, the unit was capable of catering cold air to the server room while keeping the office space warm and cozy. LG 4-way cassette units with height dimensions ranging from as low as 204mm to 288mm fit well in the provided ceiling space. Additionally, individual vane control allowed the user to adjust the directional flow according to their needs. To give an elegant touch to the control and monitoring, AC Smart Premium with a 10.2inch screen was installed in the building which was weekly programmed as per the occupancy to save energy.

BENEFITS

- Heat recovery solution to allow users to personalize their environment - **End User**
- Perfect fit in the narrow ceilings thus avoiding any design changes or visibly hanging units - **Contractor**
- Individual vane control function allowed the users to select the air flow settings that best suited their work surroundings - **End User**



Capacity
1,304kW / 371TR

MULTI V IV
Heat Recovery

26 units

4 Way
Ceiling Cassette

88 units

Wired Remote
Controller

88 controllers

AC
Smart Premium

1 controller

Tharisa Minerals

Office building in Bryanston, Gauteng



**SOUTH
AFRICA**

CHALLENGES

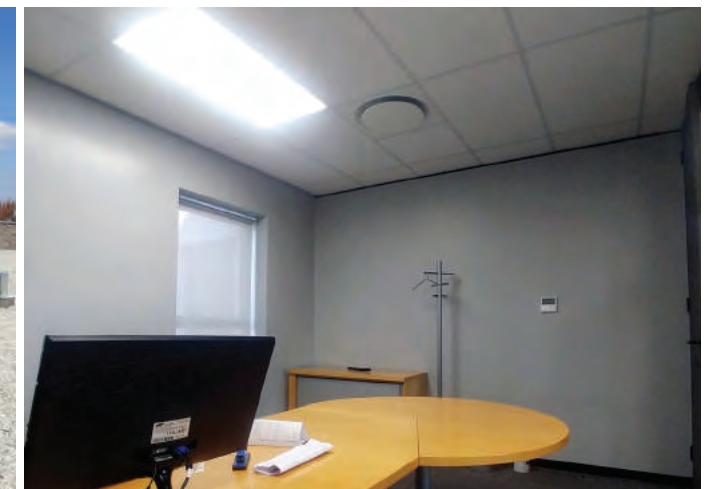
The longest façades of this building are in eastern and western directions. As a result, there is a great difference in the cooling/heating load requirements throughout the building at any given time, especially during autumn and spring. The primary challenge was to supply a system that could simultaneously provide heating to the southern and western zones of the building while cooling to the northern and eastern zones. Another crucial concern was energy consumption which should have been minimized as the property was not a rental and, therefore, the owner had to pay the bills from his earnings.

SOLUTIONS

LG unveiled the MULTI V 5 Heat Recovery system with its world-class leading efficiency. This solution allowed for a simultaneous heating in the southern and central zones while providing comfort cooling in the northern and eastern zones. LG's specialized engineering team introduced this marvelous technology and offered value engineering on the energy-saving aspect. AC Smart was introduced that not only automates the operation by switching on and off the units as per the business hours and working days, but also locks the temperature range which can be fixed for the thermostat users, thus not allowing extreme cooling or heating. The owner was impressed by the unmatched MULTI V 5 cooling EER of 4.99 and heating COP of 5.64.

BENEFITS

- MULTI V Heat Recovery system used for desired modes and temperatures in different offices - **End User**
- Energy saving by Heat Recovery (heat absorbed in cooling for northern and eastern zones and used for heating in southern and western zones) - **Owner**
- Temperature range lock and year-round scheduling added more to energy saving - **Owner**



Capacity
476kW / 135TR

MULTI V 5
Heat Recovery

9 units

High Static Ducted
4 Way Cassette

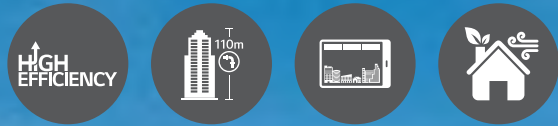
77 units

Wired Remote
Controller

77 controllers

TFR Building

Transnet office building in Cape Town



**SOUTH
AFRICA**

CHALLENGES

Cape Town is a city in South Africa where most of the mid- to large-scale projects are designed and installed with old-school chilled water cooling system. This system is proven unworthy due to recent water shortage and TFR building consultants were looking for a better alternative. They requested profound support from VRF manufacturers and this project aimed to set an example of an energy-efficient solution without using a single drop of water. The consultant aspired to provide sufficient fresh air inside the building spaces to ensure adequate IAQ.

SOLUTIONS

LG team made a proposal that best suited his requirement of energy-efficient air conditioning with less capital and running costs while serving fresh air inside the office spaces to create a comfortable environment for the staff. LG engineering team assisted the project team from the initial design stage and was on site until the end. The owner signaled satisfaction upon job completion and eventually rated LG's installation as the best among all the installations that he had ever seen.

BENEFITS

- Reduced capital cost and zero consumption of water afforded by LG MULTIV exceeded the client's expectations - **Owner**
- Fresh air provision using same outdoor units that serve other indoor units, thus saving space and maintaining healthy IAQ - **Contractor, End User**



Capacity
1,831kW / 520TR

MULTIV IV
Heat Recovery

43 units

High Static Ducted
4 Way Cassette
ERV

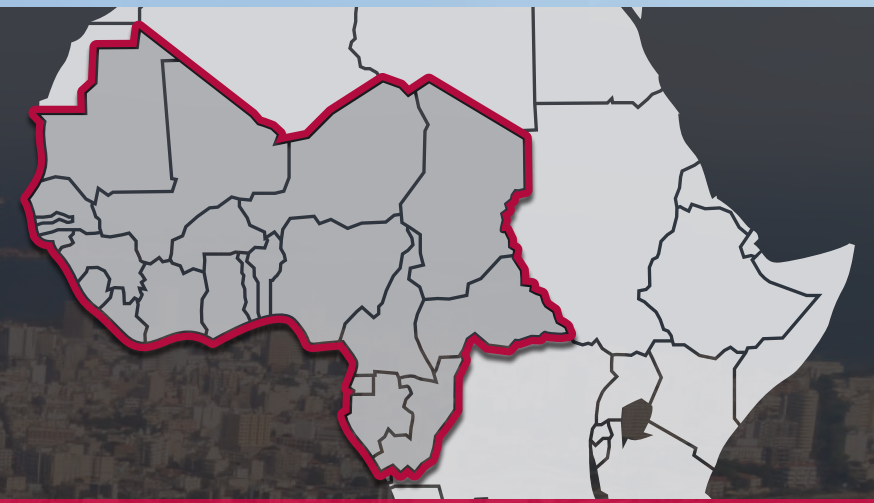
185 units

DX-AHU

1 unit

Wired Remote Controller **186 controllers**

AC Smart IV **2 controllers**



WEST AFRICA

- Protea Select Ho tel
- Ibis St yles Ho tel
- Tulip Inn Hotel
- Shoregat e Ho tel
- TZ F ood P roducts
- NDPHC
- CFC
- Skye Bank
- Orange
- Total Senegal HQ
- Atlantic R esidenc e
- WAEC



Protea Select Hotel

Business hotel in Takoradi



GHANA

CHALLENGES

Protea Select Hotel in Takoradi is a four-star accommodation located in the Western Region of Ghana - an attractive leisure destination with miles of white sand beaches. The 132-room hotel is an oasis of comfort and hospitality within close proximity to the Takoradi airport and seaport. The hotel boasts first-class conference facilities. Therefore, meeting the requirement of each space was what customer anticipated from LG engineering and installation teams.

SOLUTIONS

LG engineering team approached the client with an efficient solution that saved ample space on the rooftop by replacing the AHUs with LG ERV (Energy Recovery Ventilation) units that fit inside the ceiling, just like other ducted units, and serve the indoor areas with fresh air. Additional energy saving feature introduced to the client was the temperature range restriction between any desired values by the customer from a centralized controller. As a result, the whole facility management team, as well as the hotel management, had a remote access to the hotel's air-conditioning system.

BENEFITS

- The customer considerably benefited from LG's ERV solution, as it saved a lot of space and energy as compared to AHUs when supplying fresh air in the building - **Owner, End User, Contractor**
- Value engineering design with the help of connection flexibility - **Contractor**



Capacity 1,368kW / 389TR	MULTI V III Cooling Only	High Static Ducted 150 units	Wired Remote Controller	ACP
	13 units	ERV 43 units	193 controllers	1 controller



HOSPITALITY

Ibis Styles Hotel

Tourist hotel in Accra



CHALLENGES

Ibis Styles is a three-star tourist hotel which is economical yet consistently reviewed as the best hotel in terms of location, serenity, and service. From the outside, the structure consists of purely straight walls with small windows which were not spacious enough to install the single split system and the shaft size was too small to accommodate the chilled water piping. Therefore, the customer asked for a best fit from all the air conditioning manufacturers. Finally, the customer looked in for the possibility of controlling and monitoring the units from the reception desk.

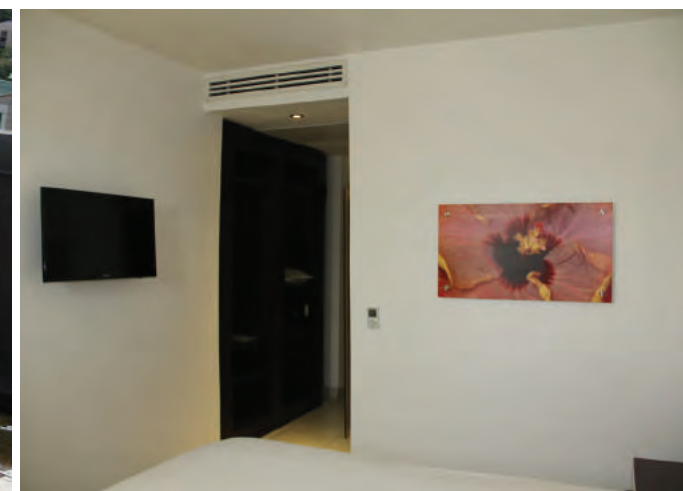
SOLUTIONS

Although the space to install the outdoor units was limited, the installation flexibility of MULTIV which allow multiple indoor units connection to single outdoor unit helped to derive the most optimum design (30 outdoor units serving 255 indoor units). The refrigerant pipe sizes are sufficiently small to fit in the provided shaft and the customer appreciated the energy efficiency delivered by the units even in this complex installation scenario. Finally, ACP delivered full control and monitoring to the reception desk and, in addition, a fire alarm was linked to ACP to stop the units immediately in the case of emergency.

BENEFITS

- Less footprint area, low space requirement between outdoor units, small pipe sizes satisfied each aspect of the project specifications - **Owner, Consultant, Contractor**
- LG ACP allowed the basic to advanced control and monitoring options whereas integration with the fire alarm complied to the civil defense requirements in the area - **Owner, Facility Management**

GHANA



Capacity 1,294kW / 368TR	MULTIV III Cooling Only	High Static Ducted	Wired Remote Controller	ACP
	30 units	255 units	255 controllers	1 controller

Tulip Inn Hotel

BB hotel in Ibadan



NIGERIA

CHALLENGES

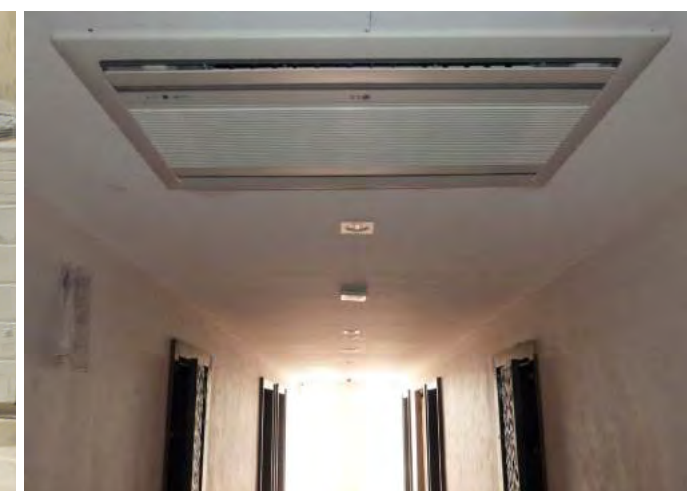
Tulip Inn is a four-star chain of Golden Tulip Hotels Group. As this hotel is located in the heart of the city with major business and cultural areas at a walking distance, it is a perfect place for both business and leisure. The hotel has 150 air-conditioned rooms that received high class reviews by the guests who stayed there. The investors try to maximize the number of rooms by adjusting room sizes and prices to accommodate as many guests as possible. This design change resulted in the short ceilings that can allow only 100mm duct lengths from the unit.

SOLUTIONS

LG proposed its uniquely slim low static ducted units with 190mm height that could easily be installed in tight ceilings. These units are designed with the best acoustics that qualifies the units to achieve a sound pressure level of 28dBA. These units come equipped with LG's special ESP feature that allows the users to easily manipulate the static pressure on the site via LG thermostats. Therefore, the issue of low duct lengths and, hence, the concern about noise were easily resolved.

BENEFITS

- The consultant was impressed by the narrow dimensions of the unit, especially by the 190mm-high duct units which allowed easy installation - **Consultant, Contractor**
- LG's unique ESP feature helped the consultant and contractor to match the static pressure settings on the site via an LG thermostat - **Contractor**



Capacity
503kW / 143TR

MULTI V III
Cooling Only

10 units

Low Static Ducted
2 Way Cassette

85 units

Wired Remote
Controller

85 controllers

AC
Smart IV

1 controller

Shoregate Hotel

Suite hotel in Lagos



NIGERIA

CHALLENGES

Shore Gate Hotel is an exquisite hotel surrounded by various restaurants and located in close proximity to Ikeja Golf Club. This makes it a popular choice for the customers looking for relaxation and enjoying a vacation. Travelers particularly love Shore Gate Hotel due to its proximity to the Murtala Muhammed International Airport. The hotel offers 76 rooms of various categories that require the appropriate mix and match of air flow and the owner was against using the old technology in this modern hotel. He insisted on installing VRF, but his sole preference was value engineering and energy savings.

SOLUTIONS

LG engineering team provided a detailed overview of energy efficiency of MULTI V and came up with the exact amounts that could be saved on electricity bills. The owner was surprised by the partial load efficiency accompanied by value engineering as proposed by LG. Owing to the installation flexibility of LG's MULTI V, all 76 rooms, open corridors, and lobby could be served by mere 11 outdoor units. LG's new mid-static ducted units were proposed to nicely fit into the narrow ceilings of the hotel whilst achieving the required air flow.

BENEFITS

- Superior energy efficiency due to LG's all inverter technology that exhibited remarkable numbers in terms of low running cost - **Owner**
- LG's unique ESP feature allowed the contractor to do the final adjustments on the site via LG wired remote controller - **Contractor**



Capacity 912kW / 260TR	MULTI V III Cooling Only	Mid Static Ducted 4 Way Cassette	Wired Remote Controller	AC Smart IV
	11 units	130 units	130 controllers	1 controller

TZ Food Products

Food mill in Lagos



NIGERIA

CHALLENGES

The machines used in this food manufacturing facility have stringent air-conditioning requirements. The client needed a high-quality product that would help maintain a constant temperature prescribed for these machines, followed by a strong and intelligent back-up system. The client was also looking for an efficient solution that would also be scalable for future growth and expansion in line with the proposed plans to expand production area.

SOLUTIONS

After reviewing various proposals on products and technologies from different AC manufacturers, the client selected LG's MULTI V IV system with AHU, as it was able to precisely cater to the right temperature and humidity for the facility to avoid any breakdowns in the machines and thus to protect the food items from getting spoiled. The units have world class efficiency and an intelligent back-up function which considerably economize the central air-conditioning costs that could have been incurred using alternative technologies. MULTI V also allows scalability, as additional units can be seamlessly installed without major infrastructural changes.

BENEFITS

- MULTI V with AHU is the ideal solution for this kind of project due to its installation flexibility - **Owner, Contractor**
- Meticulous back-up feature to avoid any kind of damage to the machines or end products - **Owner**



Capacity 818kW / 232TR	MULTI V IV Cooling Only	Fresh Air DX-AHU	Wired Remote Controller	AC Smart IV
	6 units	2 units	2 controllers	1 controller

NDPHC

Office complex in Abuja



NIGERIA

CHALLENGES

This is a 28,000m² complex providing all the latest and finest amenities. Standing for Niger Delta Power Holding Company, it is subscribed by federal state and local governments with a mandate to manage the power projects and an emergency intervention scheme to tackle the power problem in the country. The client was clearly determined to adopt a technology which would be unbeatable in terms of energy efficiency. It was also required to conveniently provide the client with a real-time usage data in terms of both actual and accumulated power consumption on a centralized screen.

SOLUTIONS

LG's PDI (Power Distributor Indicator) is the unique and precise solution which calculates the individual indoor unit power consumption, as well as shared power consumption data of compressors. The formula is composed in such a way that a slightest change in the Electronic Expansion Valve pulse is recorded as the change in refrigerant flow. Therefore, the pumping of the compressor and calculating the real-time consumption can be displayed as present consumption. Alternatively, users can check the accumulated power consumption data from the last 1 to 3 months. Other concerns on electrical components due to power fluctuations were addressed by LG with its various inbuilt protections.

BENEFITS

- The inbuilt protections such as high & under voltage, phase missing & reversal, and power reset delay gave an edge to LG MULTI V - **Consultant**
- The precise power consumption data recorded from other sites and detailed explanation of computational analysis by PDI assured the customer - **Owner**
- AC Smart was installed to help the customer to conveniently view the power consumption data on a centralized screen - **Facility Management**



Capacity 4,638kW / 1,319TR	MULTI V III Cooling Only	High Static Ducted ERV	Wired Remote Controller	AC Smart IV 4 controllers
	41 units	459 units	459 controllers	PDI 10 controllers

CFC (Credit Foncier du Cameroun)

Bank in Yaounde



CAMEROON

CHALLENGES

Cameroon government was concerned by the prediction of acute water shortage in the country and, as a result, strictly instructed the project owners and consultants to replace the old school designs using chilled water systems consuming a lot of water with an energy-efficient alternative. With this internal ordinance, all major commercial projects like office complexes and shopping malls were looking for an air-conditioning solution that could minimize the operational cost without a single drop of water. The management of this office building was very conscious about monitoring the units from BMS and, consequently, asked for both controlling and monitoring of all units through an LG's independent controller.

SOLUTIONS

LG's design team was associated with the project's stakeholders since the beginning of the project. LG supported them with full design and model selections with MULTI V Pro, as its maximum capacity is 88HP. Its conditions big areas with less copper piping and its redundancy in terms of failure of one compressor or the whole single module highlighted its superiority over chillers. LG's interoperability of AC Smart that allows for stand-alone unit management proved to be a big advantage, even in the case of BMS failure. Therefore, LG proposed AC Smart and LonWorks as ultimate solutions.

BENEFITS

- The system provided optimum comfort inside the building thus satisfying the end user requirements of comfort cooling - **End User**
- LG design team provided excellent support to the consultant from the concept stage. The technical team worked with the contractor to lay the foundation of the units until a successful start-up. - **Contractor**
- Stand-alone and the BMS integration became possible with LG's unique control system - **Facility Management**



Capacity
538kW / 153TR

MULTI V IV
Cooling Only

16 units

4 Way Cassette
Wall Mounted ERV

80 units

Wired Remote
Controller

80 controllers

AC Smart IV 1 controller

ACP LonWorks 1 controller

Skye Bank

Bank building in Lagos



NIGERIA

CHALLENGES

Skye Bank is a retrofit project previously installed with single splits. The end users were complaining about the performance of R22 On/Off machines that led to instant variations in the building load and thus discomfort. Therefore, the owner decided to revamp the existing system and instructed the design team to install an efficient system that would precisely maintain the temperature precisely. Obviously, the system had to be fit in the same space as the existing units.

SOLUTIONS

With reduced footprint, LG MULTI V outdoor units were perfectly installed within the available floor space without any compromise on the performance of the air-conditioning system and with no constructional changes. Furthermore, all inverter compressors of MULTI V IV adjust operational load according to the cooling requirement for each space; therefore, maintaining a precise temperature all the time without huge variation is enabled. As an added value, the energy saving of the units was remarkable to go unnoticed and AC Smart accomplished the outstanding control requirements that satisfied the customer's requirements.

BENEFITS

- An entirely new technology with all inverter compressors decoded the pain point of the owner and end users (cycling on/off compressors causing discomfort) and maintained a precise temperature inside the building - **Owner, End Users**
- No structural changes eased the consultant and contractor to execute the revamping of the existing system and replacing it with MULTI V - **Consultant, Contractor**
- Advanced control and monitoring features besides scheduling and time-limit function allowed for a more user-friendly environment for employees' efficient work - **End User**



Capacity 414kW / 117TR	MULTI V IV Cooling Only	4 Way Cassette	Wired Remote Controller	AC Smart IV
	4 units	65 units	65 controllers	1 controller

Orange

Telecom corporate office in Douala



CAMEROON

CHALLENGES

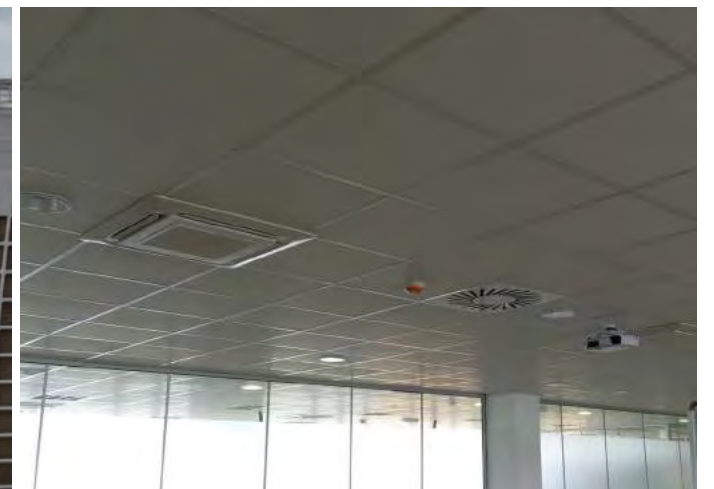
Orange is a telecom provider in major African countries. This facility in Cameroon is one of their important office locations, as Cameroon serves as the hub for all Central African countries. The client projected his specific requirements on the real-time CAD embedded design that would show the genuine scale of both indoor and outdoor units in order to plot the shafts and cabling space. Being a telecom office, 24-hour cooling in the server room and reliability were other prerequisites.

SOLUTIONS

LG used its LATS CAD design program, which can be applied to faster and more accurately design the HVAC products. Based on its installation inspection and evaluation, LATS CAD minimized all the problems that might occur at the time of installation and operation by generating the real-time pipe length, pipe diameters, and tabled BOQ in dwg format substantially becoming part of the technical submittal. LG selected MULTI V IV system which is superior in terms of both operational efficiency and durability. Considering the maximized air flow in all directions, LG proposed 4-way cassette units that provide optimum air flow and a aesthetically good-looking to be installed in office areas.

BENEFITS

- LG's innovative software like LATS CAD allowed the project's design team to efficiently work by designing straight into CAD - **Consultant**
- 4-way cassette units enable smooth operation with optimized cooling performance in the installed space - **End User**



Capacity 896kW / 254TR	MULTI V IV Cooling Only	4 Way Cassette	Wired Remote Controller	ACP
	20 units	212 units	212 controllers	1 controller



OFFICE

Total Senegal HQ

Office building in Dakar



CHALLENGES

Total is the world's fourth-largest oil and gas company, as well as a major integrated player in the global solar industry. Their set up in Senegal is not limited to offices, but also incorporates a call center, server rooms, and a cafeteria in their building, all of which had different air-conditioning parameters for their various zonal frameworks. For example, the call center area had to be fully functional 24 hours a day, while server rooms had to stay cool all the time regardless of the seasonal variance; finally, other office areas had to be air-conditioned as per working hours.

SOLUTIONS

LG suggested MULTI V IV with Inverter DC Scroll technology. It boasts its high durability capable of sustaining and continuous operating without any compromise on performance and a wide operation range in different climatic conditions to provide cooling for server rooms even when the outside temperature is -5°C. As an extra layer of comfort and assurance, the facility management team had to be ensured that each zone met its cooling demands; therefore, LG offered the most advanced central controller, AC Smart IV, which can control up to 128 units.

BENEFITS

- A quiet working place with comfort cooling in each zone, meeting the desired temperature requirement throughout the year - **Owner, End User**
- Zone-wise controlling with AC Smart IV is useful in terms of reducing energy wastage, especially in the office zone where the schedule function controls the operation of indoor units - **Owner**

SENEGAL



Capacity 506kW / 143TR	MULTI V IV Cooling Only	1 and 4 Way Cassette	Wired Remote Controller	AC Smart IV
	6 units	120 units	120 controllers	1 controller



RESIDENTIAL

Atlantic Residence

High-rise apartment in Dakar



CHALLENGES

This high-rise apartment building in Dakar is considered to be an iconic structure, as it provides year-round free cooling to the tenants. The owner's decision to pay for the air-conditioning system was based on his determination to purchase the most energy-efficient system. Considering capital costs, the customer intended to see the payback period of the VRF system as compared to single splits.

SOLUTIONS

With the help of LEEP (LG's Energy Estimation Program), the LCC (Life Cycle Cost) and payback periods were calculated and presented to the owner. The 6-month payback period when choosing VRF over a single split system surprised the customer. Apart from high energy efficiency, LG showed another advantage of MULTI V—namely, its tidy installation that preserves the exterior, which may not be possible in the case of split systems.

BENEFITS

- LG MULTI V's excellent payback period and flexible installation specifications convinced the owner - **Owner**
- LG's low static indoor units with small dimensions and quiet operation created a peaceful ambience for the tenants - **End User**

SENEGAL



Capacity
862kW / 245TR

MULTI V IV
Cooling Only

26 units

Low
Static Ducted

134 units

Wired Remote
Controller

134 controllers

ACP

1 controller

WAEC

University in Lagos



CHALLENGES

WAEC stands for West African Examination Council and this government educational institution has its in-house engineering team who evaluates the air-conditioning system. Due to there being multiple buildings in the campus, their main requirement was to find a system with flexible distribution of pipes to the FCUs. They initially designed the project with a chilled water system, but certain limitations on the rooftop space and shaft sizing obliged them to look for an alternative.

SOLUTIONS

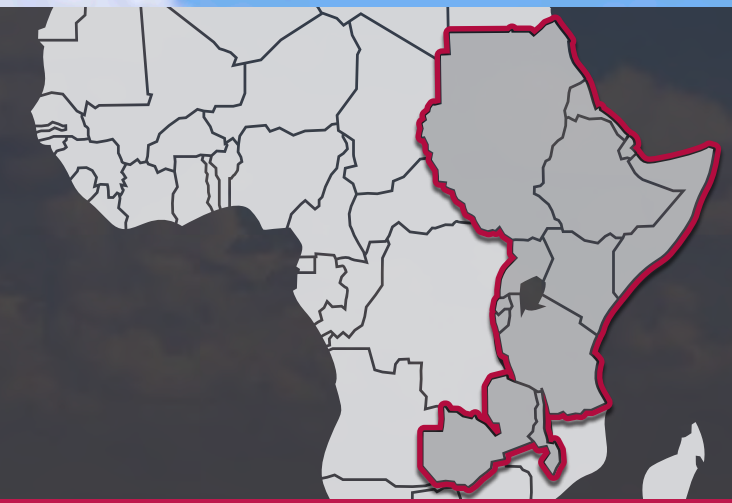
LG engineering team prepared a detailed comparison between MULTI V and chilled water system to explicate the advantages of the VRF system over chillers. LG MULTI V's smaller footprint requires less space and its long piping specification ensures a flexible distribution up to 1,000 meters and requires a small shaft size. Additionally, LG invited the WAEC engineering team to various installation references to demonstrate the operational excellence of MULTI V. Finally, a centralized control system was offered to control and monitor each unit from the facility control room.

BENEFITS

- Detailed comparison from LG helped the university's engineering team to understand the vast possibilities of the MULTI V system - **Consultant**
- Flexible distribution, small pipe size, and centralized control solution provided a bundle solution to all requirements of this project - **Consultant, Contractor, Facility Management**



Capacity 1,391kW / 395TR	MULTI V III Cooling Only	High Static Ducted 4 Way Cassette	Wired Remote Controller	ACP
	36 units	42 units	42 controllers	1 controller



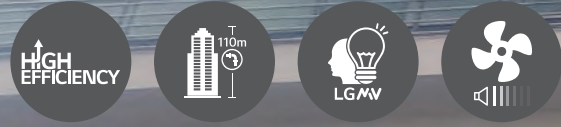
EAST AFRICA

- The Riv er F ront Guesthouse
- Royal Tulip Canaan Ho tel
- Boma Ho tel



The River Front Guesthouse

Guesthouse in Nairobi



KENYA

CHALLENGES

Facing a tough competition with other business hotels in Kenya, the owner's perspective was to give travelers a feel of home. This guest house accommodates visitors in air-conditioned rooms with bed and breakfast and provides commuting transportation to places of interest over the weekend. Upon inquiry, it was found that the same customer had more guest houses in different areas installed with split systems with savings below his expectations; therefore, for better savings, the owner was looking for the most energy-efficient system that would consume less energy and increase savings.

SOLUTIONS

LG's MULTI V system satisfied the customer's requirements in terms of energy saving. It saved not only on the running cost, but also on the copper piping and electric breakers as compared to the single split system. With heating as an option, the customer opted for a heat pump to offer optimum comfort to his guests during summer and winter seasons to maintaining a good reputation of his business.

BENEFITS

- LG MULTI V outdoor unit can be connected to multiple indoor units. Therefore, it required less installation space and saved material costs - **Owner**
- Optimum comfort for the guests helped promoting business adding on to the savings - **Owner**



Capacity
275kW / 78TR

MULTI V IV
Heat Pump

10 units

4-Way
Cassette

34 units

Wall Mounted

34 units

AC Smart
Premium

1 controller

Royal Tulip Canaan Hotel

4-Star hotel in Nairobi



Boma Hotel

Hotel in Nairobi



KENYA

CHALLENGES

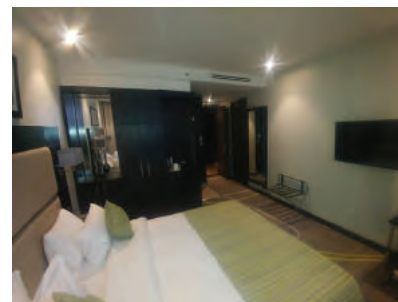
Nestled in the heart of the serene Kilimani area, this luxury hotel is located in a UN approved secure zone. The owner of this 4-star hotel wanted to have an energy-efficient and reliable product from a premium brand. In order to maximize visitors' comfort, the owner required a heat pump system that could operate cooling in summer and heating in winter. Also, the room design restricted the installation of long ducts, thus calling for quiet operation indoor units whilst meeting the required air flow.

SOLUTIONS

LG proposed a highly energy-efficient MULTI V IV Heat pump system with flexible piping features that can be operated in cooling or heating according to the seasonal requirement. LG's high static ducted units were the obvious match to the room size and air flow requirements due to their unique ESP field-setting function. Additionally, LG's commissioning team visited the site to support the contractor for the successful start-up and handover.

BENEFITS

- Premium product and high energy savings - **Owner**
- Cooling and heating operation by using the heat pump system - **Consultant**
- Easy fit of indoor units in the ceiling and ESP setting restricted excess noise from the units - **Consultant, End User**
- Prompt service back up, easy installation and commissioning of AC units - **Contractor, Owner**



CHALLENGES

Located at the center of Nairobi, this luxurious five-star hotel opened in August 2012. Owner explicitly aimed at the comfort of guests and needed a system that could precisely maintain the set point temperature within the dead band of 1°C. He also inquired about the filter specs in order to refresh the air inside the rooms.

SOLUTIONS

LG's engineering team was called for a site meeting attended by the architect, consultant, and contractor to assess the product. Various specifications and clarifications on dead band operation, filter specs and energy efficiency were requested and qualified in order to measure the compliance level as compared to the project specifications. Additionally, LG's on-site commissioning and start-up support helped the contractor to execute flawless installation and smooth handover of the project to the owner.

BENEFITS

- LG's MULTI V met all required specifications at multiple assessments from each stakeholder - **Owner, Architect, Consultant, and Contractor**
- LG's technical team engagement during commissioning and start-up stage satisfied the contractor with after-sales services provided by LG - **Owner**



Capacity 550kW / 156TR	MULTI V IV Heat Pump	High Static Ducted	Wired Remote Controller
	24 units	150 units	150 controllers

Capacity 725kW / 206TR	MULTI V Plus II Heat Pump	High Static Ducted Cassette	Wired Remote Controller
	30 units	184 units	184 controllers



ALGERIA

- Aqua-P arc-Biskr a
- Tribunal Maghnia
- Siege W afa
- Air port Contr ol Towers
- Les Asphodels
- Promo tion Zebboudj
- Promo tion El Djiw ar



Aqua-Parc-Biskra

Resort in Biskra



ALGERIA

CHALLENGES

Biskra is located in the north-eastern part of Algeria on the northern edge of the Sahara Desert. It has a hot desert climate with scorching summers and mild winters. The surrounding area is very arid and most of the population lives in the oasis. Due to the Saharan climate where temperature can reach as high as 47°C, the concerns of the developer were about the performance of the units even in this hot environment. The client desired a system would be sufficiently smart to alert the service technicians upon error occurrence.

SOLUTIONS

LG has more than 17 years of experience in the VRF technology, so it carries various lineups favoring different climatic conditions around the world. MULTI V Tropical is one of them. This type is sold in the regions with a high ambient temperature and dusty environment, like the Gulf, KSA, and North Sudan, as it can operate even at 55°C and delivers a certified performance. Additional features such as auto backup, auto dust removal eliminated maintenance concerns of the owner. Finally, AC Smart IV was proposed to generate an error email to the service technician upon any failure in the system.

BENEFITS

- MULTI V Tropical series was offered in this project to operate even in the harsh condition - **Owner, End User**
- Auto Dust Removal, automatic backup and auto alarm email generation features eliminated the maintenance concerns - **Owner, Facility Management**



Capacity 928kW / 264TR	MULTI V IV Tropical Heat Pump	High Static Ducted Low Static Ducted 1 Way Cassette	Wired Remote Controller	AC Smart IV
	22 units	52 units	52 controllers	1 controller

Tribunal Maghnia

Court building in Maghnia



ALGERIA

CHALLENGES

Tribunal Maghnia is a government building. Therefore, alongside with Eurovent certification, energy efficiency was among the top priorities. The foremost qualification criteria of consultant consisted of certification (Eurovent, TUV and CB) followed by the technical specifications and particular features. Other criteria were to match the size and air flow requirements of different room types, such a huge court room and open office areas where one unit should serve multiple desks with optimum temperature.

SOLUTIONS

LG cleared the short-listed criteria by submitting Eurovent certification, followed by TUV and CB reports. The engineering team proposed high-static ducted units to serve the big court rooms and recommended 4-way cassette units to be installed in the open office areas. LG revealed its superiority with its individual vane control feature in cassette units that allows users to choose an angle between 0° to 90°.

BENEFITS

- LG's wide product range is recognized and certified by the renowned HVAC industry committees that alleviate the selection process for government projects - **Owner, Consultant**
- Flexible lineup of indoor units which allows for mix and match of units in different applications - **Architect, Consultant**



Capacity

1,069kW / 304TR

MULTI V IV
Heat Pump

32 units

High Static Ducted
4 Way Cassette

221 units

Wired Remote
Controller

221 controllers

Siege Wafa

Office building



ALGERIA

CHALLENGES

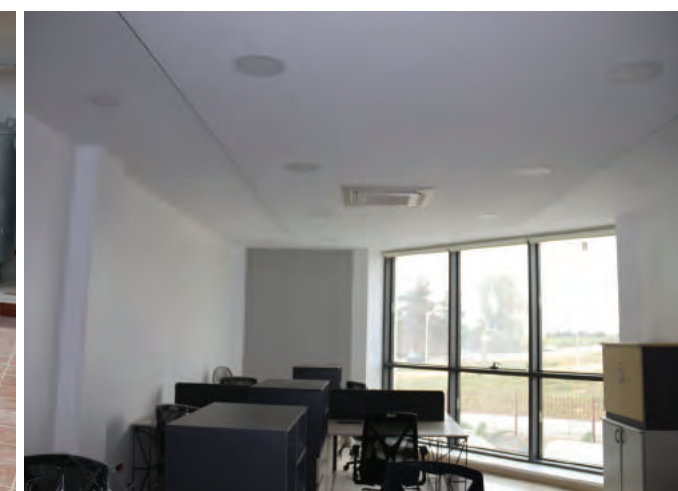
Established in Algeria as the main brand and consolidated by years of experience in production line, Siege Wafa is known for its outstanding performance in the Algerian industrial sector. The company constantly improves its products to meet international standards. The building had a 15-year-old chiller system. Due to continuous maintenance works and the Saharan hot climate, the owner's request was a replacement solution that would provide optimum cooling in extremely hot conditions, as well as easy accessibility on spare parts and product warranty.

SOLUTIONS

LG MULTI V Tropical outdoor unit comes equipped with special compressors and robust components to work without malfunction even in hot climate where temperature rises up to 55°C. Therefore, for this project, LG engineering team proposed MULTI V Tropical. The spare part availability and accessibility issues were resolved by introducing LG's local partner in Algeria who ensured a quick response and satisfactory services in this retrofit job.

BENEFITS

- Alongside with the powerful performance in tropical climate, LG has an excellent service and technical support which is the greatest concern for any building owner or facility management team - **Owner**
- Third party certifications and local presence of LG, as well as its distributor, entrusted the owner with a better than expected support in the region - **Owner**



Capacity
1,014kW / 288TR

MULTI V IV
Tropical

9 units

High Static Ducted
4 Way Cassette

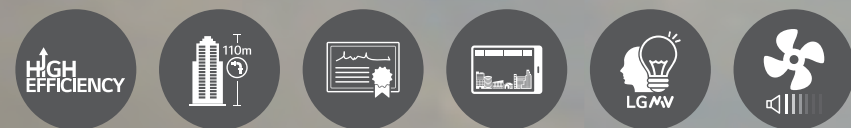
65 units

Wired Remote
Controller

65 controllers

Airport Control Towers

73m A TC building in Algiers



ALGERIA

CHALLENGES

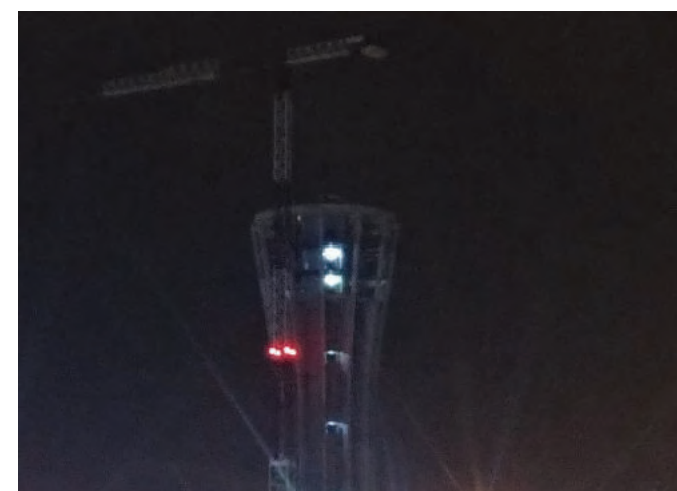
At the Airport Control Tower, the activities of Airport Traffic Control take place. The primary purpose of ATC is to prevent collisions, organize and expedite the flow of traffic, and provide information and other support for pilots. For these reasons, there is no space for a single error or failure. The customer's requirement clearly stated that they had to eradicate the dew on the glass during winters and, at the same time, maintain cool temperature for the control tower machinery while providing a cozy environment for the employees.

SOLUTIONS

The primary advantage of LG MULTI V Heat Recovery system is that it can provide a relatively precise control of temperature and humidity by simultaneously operating cooling and heating. Together with providing the product, LG extended its full support to running all necessary analyses like eQuest, LATS CAD, and CFD to confirm the reliable operation of the units. Finally, the extreme value addition with a reduced number of heat recovery boxes as compared to competitors convinced the customer to opt for LG.

BENEFITS

- Co-working with the consultant in connecting each duct to cover all design specs of the project - **Consultant**
- Heat Recovery solution integrated with group control and back-up operation to prevent damage to any equipment - **Facility Management**
- Quick service by deploying a LG technician to the site until handover - **Owner, End User, Facility Management**



Capacity
1,428kW / 406TR

MULTI V IV
Heat Recovery

34 units

High Static Ducted
Wall Mounted ERV

332 units

Wired Remote
Controller

332 controllers

ACP
BACnet

2 controllers

Les Asphodeles

Mixed use building in Algiers

HIGH EFFICIENCY



ALGERIA

CHALLENGES

The building consists of a commercial center on the ground floor with a quite famous restaurant, as well as several offices and apartments. Due to its diversified application, the requirement was different for each application. The design had the restriction of installing big outdoor units on the rooftop and owner did not want to install an air-conditioning metering system.

SOLUTIONS

The foremost challenge of looking out for a space to install outdoor units was very well accepted by offering LG MULTI V S for bigger apartments with a side discharge and MULTI F outdoor units for smaller apartments and offices. Although there is wide range of indoor units to choose from, the architect and consultant emphasized only on low static ducted units due to their quiet operation. The architect had the option to select the diffuser grill to match the interior aesthetics.

BENEFITS

- MULTI V S and Multi F fitted well in the allocated spaces on the balcony of each apartment and office - **Owner, Consultant**
- LG's low static ducted units with the noise level as low as 28dB A was on a par with the consultant's specifications - **Consultant, End User**



Capacity
1,614kW / 459TR

MULTI F
MULTI V S

125 units

Low
Static Ducted

514 units

Wired Remote
Controller

514 controllers

AC
Smart IV

3 controllers

Promotion Zebboudj

Premium residence building in Algiers



ALGERIA

CHALLENGES

During the design stage of this project, the owner and consultant drafted major requisites, including a tidy rooftop, initial cost, energy efficiency, and low noise operation. These key requirements were difficult to achieve with air cooled chillers. Therefore, client opted for VRF. The assessment of energy efficiency and installation space was the final selection criterion to choose among different various VRF brands.

SOLUTIONS

LG used LEEP (LG Energy Efficiency Program) to simulate the efficiency figures and presented them to the customer alongside with the LCC results. The consultant accepted the submittal from different manufacturers to compare the efficiency at both full and partial loads. LG also highlighted the higher side of maintenance cost for the chiller and all related parts which do not exist in the case of using the VRF system. LG offered a centralized control solution to the project to boost the list of benefits, thus convincing the customer to opt for the LG MULTI V solution.

BENEFITS

- With the LEEP software, LG engineering team convincingly demonstrated the effectiveness of the VRF system over chiller's presenting simulated figures on 5-year savings - **Owner**
- Building management team was satisfied with G AC Smart which allows for an easy control and monitoring of the operations for each individual unit from the security room - **Facility Management**



Capacity 839kW / 240TR	MULTI V S	Low Static Duct ed	Wall Mount ed	Wired Remote Controller
	27 units	162 units	162 units	162 controllers

Promotion El Djivar

Luxurious apartment building in Algiers



ALGERIA

CHALLENGES

Usually centralized air-conditioned apartments have higher maintenance costs as compared to the apartments where tenants are free to install any system of their choice (mostly splits). However, energy-efficient pre-installed system attracts more people who are ready to indemnify the incurring costs for their convenience. The client eventually chose to install VRF, but space was a constraint.

SOLUTIONS

LG overcame the limited installation space issue with a side discharge VRF system, the MULTI V S. It was the best option for its energy efficiency while maintaining the beauty of the apartment by directly serving the independent needs of the unit. Moreover, an advanced designing approach in terms of technology and engineering was required for this high-rise building, especially for some specific areas. The average temperature was high, so LG offered the CFD analysis to assure the client of the best performance of the units in those locations.

BENEFITS

- Each apartment is pre-installed with MULTI V S and its unique cooling & heating feature with individual controls in each room allows residents to maintain a comfortable temperature throughout the year - **End User**
- This system keeps a check on energy consumption, reducing power bills by almost 30% when compared to normal split air conditioners - **Client, End User**



Capacity 4,094kW / 1,164TR	MULTI V S	1 and 4 Way Cassette	Wired Remote Controller
	452 units	1,689 units	1,689 controllers



EGYPT

- LG Factory
- Suez Canal Camps
- MOH Hospitals
- Medical Park



LG Factory

Factory in 10th of Ramadan



EGYPT

CHALLENGES

LG's global expansion has led to the decision to manufacture various home appliances in Africa. Therefore, the client opted to setup a factory in Egypt in order to ease the logistics and servicing of products sold in and around Egypt. Factories usually have different zones like the production area, offices, raw material storage, cafeteria, and a warehouse. Each space has its own temperature and humidity requirements, especially on the production line where the heat dissipation of machines is high and where the static charge is something to be considered while designing an air-conditioning system.

SOLUTIONS

As LG MULTI V outdoor units have an built-in compatibility to be interconnected to any AHU/FAHU using expansion kits and communication / control kits, this solution fit ed nicely in this application, as it not only cools the area, but also maintains a certain level of humidity, thus providing appropriate work environment in each zone. The 4-way cassette and high static ducted units were installed in the offices and other areas than production line to render the best surroundings. Advance Control Platform (ACP) control solution, with its capability to easily control and monitor all units in the entire campus area, was proposed for the facility.

BENEFITS

- With its specialized design support for individual zones, LG emerged as the whole package solution provider for the complete facility - **Owner, Consultant**
- LG AHUs and other indoor units were interlaced with the energy-efficient MULTI V outdoor units, the stand-alone system that provides optimum comfort level in each zone - **Consultant, End User**



Capacity
2,427kW / 690TR

MULTI V IV
Heat Pump

22 units

High Static Ducted
4 Way Cassette
AHU

187 units

Wired Remote
Controller

187 controllers

ACP

1 controller

Suez Canal Camps

Office compound in Suez



EGYPT

CHALLENGES

The Suez Canal is an artificial sea-level waterway in Egypt connecting the Mediterranean Sea to the Red Sea through the Isthmus of Suez. The remote location of this project has a limited power source and far accessibility. Therefore, the owner was seeking for a highly efficient and reliable AC system. The energy consumption had to be reduced to the maximum level, while the service and maintenance had to be minimized or eliminated for a longer period in order to avoid any inconvenience to the people living inside and to prevent any odd time rush to the site from the facility management team.

SOLUTIONS

Due to the remote location of the project, the client reviewed many brand offers which were suitable in terms of energy efficiency, reliability, and service response. With a strong local partner service network in Egypt, LG approached the client with its cutting-edge MULTI V solution. LG MULTI V's incomparable energy efficiency values at full and partial loads fully met the owner's requirements. LG shared the factory reliability test data to the management team alongside with the record of minimal or no lock down which contented the owner and facility management team. Particularly, the newly introduced 'Auto Dust Removal' feature impressed the customer so that he opted for the best VRF solution provider.

BENEFITS

- With its lowest energy consumption system, preventive maintenance, and reliability, MULTI V is the most suited system for this project - **Owner**
- Remote monitoring of the units operation and error alerts using A/C Smart gave cutting-edge comfort to the facility management team - **Facility Management**



Capacity

7,445kW / 2,117TR

MULTI V IV
Heat Pump

115 units

High Static Ducted
Wall Mounted

1,047 units

Wired Remote
Controller

1,047 controllers

AC
Smart IV

5 controllers

MOH Hospitals

Government hospital in Matruh



EGYPT

CHALLENGES

This project belongs to the Ministry Of Health, Egypt. The retro designs for their other hospitals used chilled water systems; however, satisfaction was below average due to certain issues. Hence, they wanted to opt for VRF and required preliminary design support for this new and unfamiliar system.

SOLUTIONS

LG has a proven track record of installing MULTI V in hospitals that covered half of the issues when convincing the government engineers. Owing to LG engineering team who engaged at the preliminary design stage and remained on site to support the design team to clearly explain MULTI V's unique specification and installation flexibility, the engineers were quite satisfied with the design support and system's capability to serve the hospital by maintaining high IAQ. Additionally, LG's commissioning team worked closely with the contractor to smoothly start up the system.

BENEFITS

- Preliminary design support and technical seminars helped the government engineers to get a detailed view of LG's MULTI V in detail - **Consultant**
- Previous installations in hospitals boosted the confidence to opt for MULTI V - **Owner**
- MULTI V's eco-friendliness and adequate IAQ features created fresh environment inside the hospital - **Owner, End User**



Capacity
2,085kW / 593TR

MULTI V IV
Heat Pump

23 units

High
Static Ducted

327 units

Wired Remote
Controller

327 controllers

ACP IV

2 controllers

Medical Park

Clinic & training center in Cairo



EGYPT

CHALLENGES

This is one of most trustworthy, reputed, and reliable clinics in Cairo. Therefore, most people visiting the hospital come for critical treatment, and, therefore, more chances of airborne bacteria pose a constant threat. Bacteria grow so fast that they can multiply to reach tens of billions within 24 hours. This clinic needed a highly reliable solution to improve indoor air quality and reduce airborne infection with some specified acute filters, capable of capturing Range 1 bacteria of the size below 10um.

SOLUTIONS

The plasma air-purifying system, developed uniquely by LG, not only removes microscopic contaminants and dust, but also eliminates house mites, pollen, and pet hair to prevent allergic diseases like asthma. With a filter that can be cleaned simply by washing with water and used over several times, end users could enjoy clean and fresh air without the cost of regular filter replacements. LG also offered MERV 13 filters included in the AHUs combined with MULTI V to extract the foul air and to provide the fresh air inside the clinic so that to meet the requirements of dust-spot efficiency of 80%-90% and >90% Arr estanc e ratio.

BENEFITS

- MULTI V is a clean air -conditioning solution equipped with highly efficient air filters that could significantly improve the indoor air quality - **End User**
- Fully functional plasma filters and HEP A filters to purify the air inside the clinic prevent the spread of any kind of microscopic contaminants - **End User**

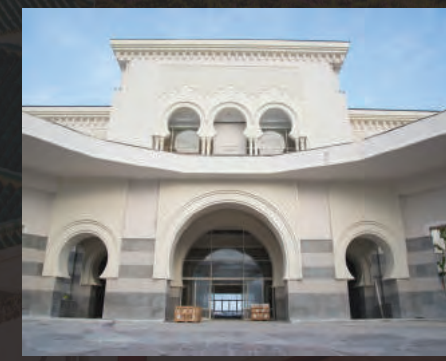


Capacity 1,502kW / 427TR	MULTI V IV Heat Pump	High Static Duct ed Ceiling Cassett e	Wired Remote Contr oller	ACP IV
	23 units	368 units	368 controllers	2 controllers



MOROCCO

- Ritz Carlton Tamuda Hotel
- Marriott Smaia Marina Hotel
- Ayoub Hotel & Spa
- Ozmosis Spa
- ONCF Swimming Pool
- New York Bar
- Siege Lydec
- Sorec
- La Marina
- Oceanes 2



Ritz Carlton Tamuda Hotel

Extended stay hotel in M'diq



MOROCCO

CHALLENGES

This hotel has luxurious rooms, suites, as well as an indoor swimming pool, sauna, fitness area, beauty salon, and outdoor terraces. Various well-equipped meeting halls are available for conferences and celebrations. Tranquility is the major theme of this hotel which called for a system that would not only run at a low noise in the outdoors, but also be noiseless in the rooms. The client sought for a reasonable air-conditioning solution that could simultaneously operate cooling and heating from one condenser for the rooms with customers having different operation choices. The client also asked for an energy-saving system in order to reduce energy costs.

SOLUTIONS

LG suggested MULTI V Heat Recovery, as it simultaneously provides heating and cooling operation with a single outdoor unit. The hotel environment was ensured to benefit from MULTI V which set up the optimum conditions regardless of the season or location. With its quiet condensers and low static units with the noise level of just 28dBA, MULTI V Heat Recovery ensured the comfort of all customers. Moreover, LG BACnet device satisfied the most basic prerequisite, i.e. the integration of the air conditioning system with the BMS.

BENEFITS

- MULTI V Heat Recovery always adheres to the requirements and responds accordingly whether it is cooling, heating, or auto mode operation where the unit toggles between cooling and heating to maintain precise temperature for the guests inside the room - **End User**
- BMS integration with BTL certified LG BACnet device bypasses any JMTs on the site, but gives an opportunity to BMS companies with its plug and play specifications - **Consultant, Integrators**



Capacity 1,300kW / 370TR	MULTI V IV Heat Recovery	Low Static Ducted	Wired Remote Controller	ACP BACnet
	52 units	225 units	225 controllers	1 controller

Marr iott Samaa Marina Ho tel

Luxur ious ho tel in M' diq



MOROCCO

CHALLENGES

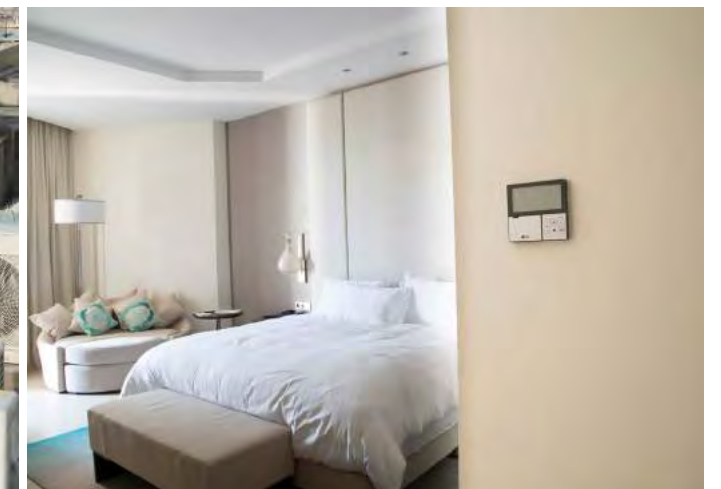
Marr iott hotel is located on the extreme eastern coastal line of Morocco, with luxurious sea-facing rooms. The hotel's international guests expect the highest standards with modern facilities, since it is the most attractive tourist destination, particularly to the French visitors. The weather in the hotel area is unpredictable during summers and reaches as high as 37°C. Therefore, the client's preference was to have a system with a quick responsive cooling that would prioritize the guests' comfort.

SOLUTIONS

Modern and highly efficient inverter air conditioning system was proposed and well accepted by the consultant. The compact size of LG's low static ducted unit nicely fit ed in the false ceilings of the rooms. LG's inverter split units come equipped with a powerful DC inverter rotary compressor which instantly responds to the cooling or heating demand fr om the indoor s. The ener gy efficiency and noise l evels were on a par with the desir ed results.

BENEFIT S

- Faster cooling e ven at high t emper atures - **End User**
- Compact siz e of indoor units - **Architecture, Consultant**



Capacity 1,200kW / 341TR	Single Inverter 312 units	Low Static Duct ed 312 units	Wired Remote Contr oller 312 controllers
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Ayoub Hotel & Spa

Hotel in Marrakech

HIGH EFFICIENCY



MOROCCO

CHALLENGES

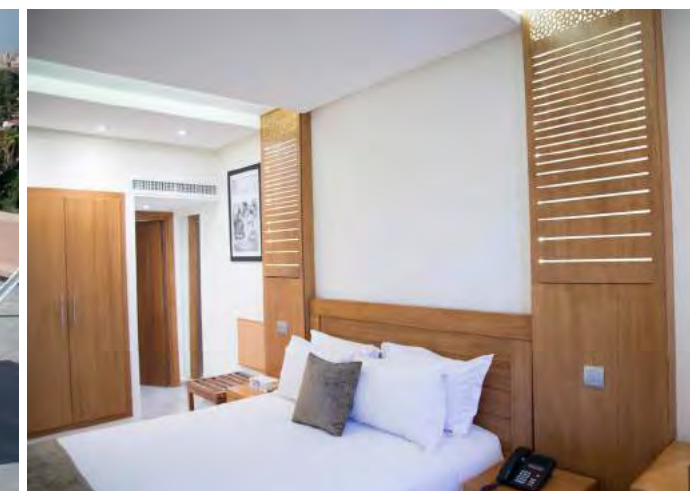
Located in Gueliz, this hotel is 1.2 km far from Museum of Islamic Art and within 5km distance of Jamaa el Fna and Palais des Congres. Koutoubia Minaret and Ben Youssef Mosque are also within reach. In Marrakech, the summer temperature reaches up to 45°C while it drops down to 15°C during winter. The hotel consists of 110 rooms, 2 restaurants and provides free air-conditioning to its guests throughout the year. Therefore, energy saving was definitely the top requirement, as seasonal efficiency would help the owner to save a lot on the running cost. The low noise level provided by the product was the second most important factor considered by the client.

SOLUTIONS

Maintaining high performance levels even in extremely hot weather was challenging to LG with MULTI V. This VRF system ensured optimal cooling, high efficiency, reliability, and low maintenance cost to the client. With its long piping and large number of indoor units' connectivity specs, the outdoor units were capable of covering not only the high elevation, but also the wide spread room layout throughout the building. This is the reason why only 11 outdoor units (4 systems) were installed to cover the entire structure with 110 rooms, thus saving a lot on the initial cost.

BENEFITS

- Design flexibility with multiple indoor units connected to one outdoor unit economized the expenses that the owner usually incurred with the centralized air-conditioning system - **Owner**
- Instant cooling and maintaining precise temperature with two-point temperature sensing feature ensured the desired comfort level in the hotel - **End User**



Capacity
392kW / 111TR

MULTI V Water IV
MULTI V IV Heat Pump

11 units

Low
Static Ducted

110 units

Wired Remote
Controller

110 controllers

AC
Smart IV

1 controller

Ozmosis Spa

Spa in Casablanca



MOROCCO

CHALLENGES

Ozmosis Spa is a space bought in the existing building by one of the spa chain owners. His initial understanding of hot water sources was limited to boilers, but he came across a buzz in the market that sparked his interest to a more energy efficient system that provides not only cooling, but also well-maintained temperature-controlled water for diverse applications in a spa, like pool, shower, Moroccan bath, and the like.

SOLUTIONS

Spa is a unique application requiring producing hot water at different temperatures interlaced with cooling via indoor units. LG sales team took the lead and visited the customer to raise his awareness on the energy-efficient hot water solution which can retrieve heat from the cooling indoor units and use it to heat the water. This can save from 40% to 62% as compared to electric or gas boilers. Moreover, LG's specialized engineering team helped the consultant to do the complete design on Hydro Kit to deliver hot water in the range of 30°C - 50°C with the mid temperature Hydro Kit and 55°C-80°C through high temperature Hydro Kit Solutions.

BENEFITS

- One package solution to the spa owner providing the stylish indoor units to render the beauty of interior and hot water for various applications in the spa - **Owner**
- The most energy-efficient solution that brought in impressive energy savings for the owner, thus reckoning LG Hydro Kit with MULTI V as the best system that can operate both cooling and heating cycle with the same outdoor unit - **Owner, Contractor**



Capacity 180kW / 51TR	MULTI V IV Heat Recovery	Low Static Ducted	Hydro Kit (High & Low temperature)	Wired Remote Controller
	3 units	27 units	4 units	31 controllers

ONCF Swimming Pool

Sports club in Rabat



MOROCCO

CHALLENGES

Located in Rabat, ONCF conducts national-level Olympic swimming competition in this sports arena. The main attraction of this site is the Olympic-standard swimming pool sized 30m x 15m x 2.5m, which is used not only during the main events, but also by local club members and sports personnel to carry out their practice sessions. To remedy the problem of high consumption costs incurred by the owner due to the use of the previously installed old gas boiler system, the client strongly highlighted just one thing: "Energy saving is the key to win this project."

SOLUTIONS

LG Engineering team used eQuest program which performed simulation on all the possible installations with air-cooled and water-cooled systems. This helped LG to select the best solution, which were MULTI V IV (40%) and MULTI V Geo Thermal (60%) with medium temperature Hydro kits that dropped the annual bill to incredible 63% as compared to the previous boiler system. The new system maintained the precise temperature of 29°C throughout the operation and this temperature could be well-monitored on LG's central controller screen. Additionally, LG extended its full support from the design stage to the installation stage and then to the after-sales period.

BENEFITS

- LG provided an estimate that this new solution is 63% more efficient than the old gas boiler system and convincingly demonstrated it by running the system after the completion of installation - **Owner**
- Geo Thermal solution uses ground water source to exchange heat and this is the first ever installation of the system in Morocco. Therefore, having such a reputed system installed on the site and delivering tremendous performance doubled the customer's satisfaction - **Owner**
- 29°C water temperature was well-maintained with LG Hydro Kit and A/C Smart IV controller - **End User**



Capacity 400kW / 114TR	MULTI V Water IV 2 units	Hydro Kit (Medium Temperature)	Wired Remote Controller	AC Smart IV
	MULTI V IV Heat Pump 2 units	14 units	14 controllers	1 controller

New Yorker

Garment store in Marrakech



MOROCCO

CHALLENGES

New Yorker is a part of Apparel group which is a global fashion and lifestyle retail conglomerate originating from the land of modern economy - Dubai, United Arab Emirates with its strong presence over whole MEA region and expansion plans in Hungary, India, Philippines, etc. With its noticeable modern design, it is one of the most recognizable and beautiful buildings in this area. The building needed a system that would blend in the design with outdoors units on the rooftop and hide away indoor units connected to ducts. Supplying the air through specially designed diffusers to match the standard interior of the store was another key requirement.

SOLUTIONS

MULTI V's peerless piping length and frequency-controlled compressors allowed the condensing units to nicely fit above the rooftop. At the same time, the ESP setting feature of LG indoor units accomplished the most difficult task by modifying the static pressure values at different fan speeds that lowered the noise suspected during the delivery stage, as there were last-minute changes in the duct shape and lengths, as well as minor modifications on the diffusers' style. The consultant and contractor fully appreciated the technical team's full-time presence during the critical installation stages.

BENEFITS

- Lower capital and operational costs - **Owner**
- LG's unique AC Ez tuning function for ESP setting helped to cover last-minute changes - **Consultant, Contractor**
- Ceiling-suspended ERV (Energy Recovery Ventilation) circulates fresh air all the time inside the store to remove foul air during peak hours and bring in fresh air - **End User**
- One touch control and total on/off for all the indoor units using AC Ez Controller - **End User**



Capacity
211kW / 60TR

MULTI V III
Heat Pump

13 units

High Static Ducted **12 units**
ERV **2 units**

Wired Remote
Controller

14 controllers

AC Ez

1 controller

Siege Lydec

Office building in Casablanca



MOROCCO

CHALLENGES

Lydec was established in 1995 after the Moroccan government resolved to serve 4.2 million habitats with treated water and electricity using all renewable measures available, such as solar panels, wind power, and the like. Headquartered in Casablanca, they decided to engage in reducing public household's energy consumption. Thus, they had to demonstrate the initiative from their office by revamping the old system and replacing it with the most energy-efficient air conditioning system.

SOLUTIONS

LG offered MULTI V III as it required small footprint of 0.94m². With its cooling EER of 4.1 at full load and ESEER of 7.1 at partial load, the client was convinced of the energy-efficiency aspect. As a value addition to this energy-efficient mission of Lydec, LG supported them with the best solution by offering LG AC Smart IV which sets up scheduling all year round, so that the building creates a comfortable environment for the employees before they step in and switches off all the indoor units in the office zone after business hours. Finally, LG's technical team conducted an awareness training on other available features that could lead to big energy savings in residential and commercial sectors.

BENEFITS

- Small footprint, yet high energy efficiency exemplified the maximized savings in terms of installation and operation - **Owner, Contractor**
- Scheduling for automatic control of units created a comfortable environment for the employees and add-on to the energy savings - **End User, Owner**



Capacity
280kW / 79TR

MULTI V III
Heat Pump

8 units

Ceiling Cassette
High Static Ducted

114 units

Wired Remote
Controller

114 controllers

AC
Smart IV

1 controller

Sorec

Office building in Casablanca



MOROCCO

CHALLENGES

Established in 2003, Sorec is one of the companies that possess some of the most luxurious horse breeds, bloodstocks, and race courses all over Morocco. They have recently upgraded their offices in Casablanca equipping the facility with the imported lush items that suit their standard. In order to select the best air-conditioning system, the consultant emphasized precise temperature and humidity control for the horses and the possibility of remote management from the office building.

SOLUTIONS

LG offered its unique MULTI V IV Heat Recovery system which is the best known system to maintain the temperature precisely while automatically toggling between cooling and heating to cope with the temperature variance throughout the day. AHUs were installed and integrated at the same time to maintain humidity. The entire system was linked to LG's AC Smart Premium which is a stand-alone centralized controller having web-embedded functionality capable of transmitting monitoring status and receiving control commands from any remote location. Therefore, the customer could stay carefree while the system conditioned the space. In addition, multiple compressors inside the system would trigger automatic backup in the case of a failure.

BENEFITS

- Mode auto changeover function in LG MULTI V IV heat recovery units eliminated the issue of changing the mode during a huge variance in temperature - **Facility Management**
- Automatic backup feature verified the redundancy and ensured reliability of the system in the case of a failure - **Owner**
- Web control and monitoring made possible with AC Smart - **Owner, Facility Management**



Capacity 180kW / 51TR	MULTI V IV Heat Recovery	Low Static Ducted	Wired Remote Controller	AC Smart Premium
	3 units	27 units	27 controllers	1 controller

La Marina

Shoreline apartment compound in Rabat



MOROCCO

CHALLENGES

This building consists of several apartments and the rest of its space is well-used to provide a plenty of openness inside the rooms and utility areas inside the building. Thus, the owner sought to install a system that should serve one apartment and that would fit his budget

SOLUTIONS

LG MULTI Split system, also known as MULTI F Inverter, is the most economic air-conditioning solution for such applications with a high performance in cooling due to the inverter compressor inside the outdoor unit. With a concept similar to that of MULTI V, the unit has a single pair of piping from the outdoor unit connected to a distribution box inside the building that further has refrigerant piping ports to serve 2, 3, or 4 units with the maximum of 9 indoor units served by a single outdoor. Users are allowed to choose from various types of indoor units as per their convenience and sense of interior designs.

BENEFITS

- Economic system with limited functionalities as compared to VRF, but the customer was satisfied as it exactly fit into his budget - **Owner**
- A variety of indoor units to choose from by end users to match their preference on interior design - **End User**



Capacity 3,742kW / 1,063TR	MULTI F 412 units	Low Static Ducted 1,236 units	Wired Remote Controller 1,236 controllers
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RESIDENTIAL

Oceanes 2

Seaside premium apartments in Casablanca



CHALLENGES

This is one of the architectural masterpieces in Casablanca where every equipment, as the consultant clearly specified, should be white and blend in well with the elegant white architecture of the building so that all the installed equipment visible to the public from far appear to look as a built-in system. With limitations on the budget, as well as the installation space, the main challenge came in when the proposal was raised to install outdoor units in the balcony enclosed in a perforated wooden block with minimum dimensions.

SOLUTIONS

Although the space hindrance was challenging, the answer to the architect and consultant was very simple and clear: "LG can do it with the new Multi Inverter Splits". Due to its small footprint, powerful inverter condenser fan motor, and aerodynamic fan shape, air can be perfectly circulated in tight spaces. Furthermore, an inverter driven compressor with wide corrugated fins of the heat exchanger minimized the challenge due to high frequency compensation logic and efficient heat exchange, respectively.

BENEFITS







- Compact design of LG MULTI F Inverter outdoor units perfectly positioned within the perforated wooden frame - **Architecture, Consultant**
- Owing to the highly efficient compressor and heat exchanger, enabling the maintenance of adequate cooling inside the apartments - **End User**
- Design and color of the MULTI F outdoor units complemented the elegant white architectural exterior of the building - **Owner, Architecture**

MOROCCO



Capacity 2,978kW / 846TR	MULTI F 280 units	Low Static Ducted 846 units	Wired Remote Controller 846 controllers
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APPENDIX

Country	 Hospitality	 Commercial	 Office	 Residential	 Educational	 Health Care
Gulf	18-19	20-25	26-27	16, 28-35	36-37	
Iran	40-43			44-49		
Turkey	52-53			54-57	58-59	
Levant			62-65	66-71		72-73
Saudi Arabia	76-77	78-79, 90	80-87		91	88-89
South Africa		96-97	98-105			
West Africa	108-115	116-121	122-127	128-129	130-131	
East Africa	134-137					
Algeria	140-141		142-147	148-153		
Egypt		156-157	158-159			160-163
Morocco	166-173	174-177	178-181	182-185		



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<http://www.lg.com/global/business/system-air-conditioner>

<http://partner.lge.com>

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